

NewYork-Presbyterian Hospital

Status Report: ICD-10 Implementation Initiative

Project Level Milestones	Workgroup Status
Operationalize Dual Coding Initiative	
Complete ICD-10 claims testing with payers and clearinghouses	
Implement ICD-10 ready resource model for Documentation & Coding	
Support hospital operations with ICD-10 ready technology and data infrastructure	
Enable physician support of ICD-10 documentation requirements	
Apply applicable accounts receivable and revenue reserves	
Manage ICD-10 impact on quality and patient safety metric reporting	
Create an ICD-10 informed & insulated organization	

Performance Metrics	Source	March	April	May
Days in A/R ¹	Aeos	49.94	49.47	50.49
Days in DNFB/WIP ²	Aeos	11.37	11.60	11.31
Case Mix Index (MS/APR) ³	EagleView	1.80 1.40	1.86 1.42	1.75 1.33
30-Day Cash Rate (IP/OP) ⁴	EagleView	38% 31%	35% 29%	42% 33%
Third Party Rejection Rate ⁵	EagleView & Executive Portal	11.3%	10.8%	11.4%
Clinical Appeal Volume				
Medical Necessity Write-offs as a % of Net Rev ⁶	EagleView	0.91%	1.03%	0.80%
Medical Record Request Volume	Aeos	849	657	1079
Physician Query Rate ⁷	CDIS	15.4%	14.1%	15.1%
Physician Response Rate ⁸	CDIS	87.5%	80.2%	71.8%
Physician Agreement Rate ⁹	CDIS	78.4%	79.3%	87.2%
Coder Production - IP ¹⁰	SRM	10,371	10,683	10,559
Coder Production - ASU ¹⁰	SRM	7,806	6,907	7,935
Coder Production - ER ¹⁰	SRM	21,036	21,136	21,256
Coding Turnaround Time - IP (days) ¹¹	SRM	6	7	7
Coding Turnaround Time - ASU (days) ¹²	SRM	6	8	8
Coding Turnaround Time - ER (days) ¹²	SRM	5	8	8

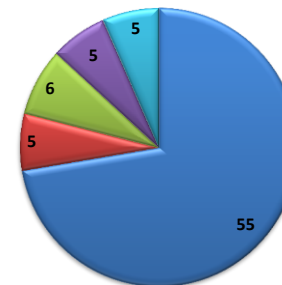
Overall Project Status:



74%

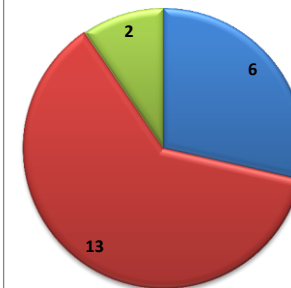
Issue Management

Issues by Status



- Closed
- Monitoring Resolution
- Implementing Resolution
- Researching Resolution
- Identified

Issues by Priority (Open Issues Only)



- High
- Medium
- Low

Open High Priority Issue Details

Eclipsys cannot output both (ICD-9 and ICD-10) codes from Superbill. Dual coding for outpatient clinic and subsequent analysis of reimbursement. Medical necessity, and claims testing are at risk.

Eclipsys East version 6.1 doesn't have a flag to tell Superbill to send ICD-9 vs. ICD-10, so it's sending the ICD-10 code to downstream systems, which they cannot accept.

Ability to perform proper case selection for core measures and other quality and safety metrics due to state of industry readiness in ICD-10.

Labor and resource intensity for report conversion activities.

IT technical issues related to Eagle go-live date.

Host of operational and technical issues slowing down Superbill rollout at Columbia AIM clinics.

Resolved Issues (in days)

163

Next 30 Days

- Expanding provider documentation selection tool in Allscripts to pilot participants
- Ongoing recruitment of coders professionals
- Ongoing testing of NYP system to system interfaces
- Deployment of ICD-10 awareness education
- Ongoing implementation of electronic Superbill