

**AMAZING
THINGS
ARE
HAPPENING
HERE**

ICD-10 Revenue Cycle & Operational Readiness Workgroup

38 days to go to October 1st, 2015

Agenda

- Transition Period Guidance
 - Financial Clearance including payer-specific authorization requirements
 - Recurring Service Registration
 - Medicare Part B billing for Inpatient services
- Eagle System Updates
 - Smart Claim Routines
 - User Screen Updates & Training Materials
- Code Conversion & Dual Code Assignment
 - Crown
 - Epic
 - ImageCast
 - OR Manager
- Reminders

Payor specific authorization requirements - DRAFT

Plan	Accepting Preauths in ICD 10 Starting	Preauths for Admission/Amb Surg >=10.1.2015 –Coding for Auth Required	Preauths for Admission/Amb Surg < 10.1.2015 & Unknown Discharge Date—Coding for Auth Required	Long Term OP—Coding for Auth Required for Auths called in before 10-1-2015 for services occurring both before and after 10-1-2015
1199	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Aetna	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Affinity	9.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Amerigroup	6.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Amidacare	6.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Cigna	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Elderplan	10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015
Emblem	10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015
Empire	6.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Fidelis Comments	Pending	Pending	Pending	Pending
HealthFirst	9.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Hudson MVP	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode

Payor specific authorization requirements (cont.) - DRAFT

Plan	Accepting Preauths in ICD 10 Starting	Preauths for Admission/Amb Surg \geq 10.1.2015 –Coding for Auth Required	Preauths for Admission/Amb Surg $<$ 10.1.2015 & Unknown Discharge Date—Coding for Auth Required	Long Term OP—Coding for Auth Required for Auths called in before 10-1-2015 for services occurring both before and after 10-1-2015
Magnacare	9.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Multiplan	Repricer Ready to Accept tho plans may not be	Repricer Ready to Accept tho plans may not be	Repricer Ready to Accept tho plans may not be	Repricer Ready to Accept tho plans may not be
United	10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015
VNSNY Choice	8.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD9 codes for auth if service will occur before before 10.1.2015, IC10 if services occur on or after 10.1.2015. For extended services will need one auth for services prior to 10-1-2015 and one for service on and after 10-1-2015.
Wellcare	7.15.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode

Implementation Guidance: Financial Clearance - DRAFT


Type	Scheduled/ Unscheduled	Requirement for Financial Clearance Activities	
		On or after October 1st	Prior to October 1st
Inpatient	Scheduled (Elective)	ICD-10 diagnosis code	For Admissions between September 23, 2015 and September 30, 2015 departments are expected to secure both an ICD-9 and ICD-10 diagnosis codes.
Inpatient	Unscheduled (Emergent)	ICD-10 diagnosis code	For Admissions between September 23, 2015 and September 30, 2015 departments are expected to secure both an ICD-9 and ICD-10 diagnosis codes.
Ambulatory Surgery	Scheduled (Elective)	ICD-10 diagnosis code	For Ambulatory surgery procedures performed on September 30, 2015 departments are expected to secure both an ICD-9 and ICD-10 diagnosis codes.
Ambulatory Surgery	Unscheduled (Emergent)	ICD-10 diagnosis code	For Ambulatory surgery procedures performed on September 30, 2015 departments are expected to secure both an ICD-9 and ICD-10 diagnosis codes.
Hospital Based Clinics	Schedule (Elective)	As applicable, ICD-10 diagnosis code	Clinic Visits Prior to October 1st will require ICD9 coding. (Diagnosis codes will be assigned at the time service)
Therapeutic Referred Ambulatory (e.g. – Physical/occupational therapy, chemotherapy, behavioral health, etc)	Scheduled (Elective)	ICD-10 diagnosis code	Appointments which have been scheduled prior to October 1, 2015 and service to be provided on or after October 1, 2015 shall require an ICD-10 code for financial clearance activities.
Diagnostic Referred Ambulatory aka DRA (e.g. – laboratory, radiology, etc)	Scheduled (Elective)	ICD-10 diagnosis code	Appointments which have been scheduled prior to October 1, 2015 and service to be provided on or after October 1, 2015 shall require an ICD-10 code for financial clearance activities.
Emergency Services	Urgent and emergent services provided in any NYP Emergency Department are typically excluded from financial clearance activities. Such services that result in ambulatory surgery and/or inpatient admission shall follow guidelines mentioned above.		

Implementation Guidance: Financial Clearance - DRAFT

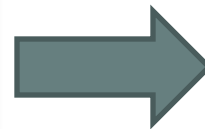
Final guidance documents will be available by September 1, 2015 on the ICD-10 AnTENna Website in the ICD-10 Support Center section.

ICD-10 Guidance Document

NewYork-Presbyterian




[Capturing ICD-10 Diagnosis Codes for Financial Clearance]
A NewYork-Presbyterian Hospital guidance document for the healthcare industry mandated transition to the ICD-10 diagnosis (CM) and procedure (PCS) coding system effective October 1, 2015.




ICD-10 AnTENna


NewYork-Presbyterian ICD-10 AnTENna



Featured Stories



Update from the ICD-10 PMO
We are merely 268 days away (... again!) from the October 1, 2015 implementation date of ICD-10. As we roll (... literally) out of the holiday season and into a new year, we hope everyone is refreshed, replenished, and ready to tackle the many challenges and opportunities that continue to face the ICD-10 project, NYP, and the healthcare industry. However, in case you're not, ICD-10 has you covered with T73.3xxS (holiday exhaustion). [\(read more...\)](#)



Get a jump on ICD-10 implementation

Industry & Regulatory Update
While the debate as to whether the specificity of ICD-10 will help improve patient care rages on, there is no denying that diagnosis and procedure codes are critical elements for getting healthcare claims paid. CMS conducted another self-proclaimed "successful" acknowledgment testing week last month. [\(read more...\)](#)

ICD-10 Resources

ICD-10 Project Scorecard Click here for PDF file	ICD-10 Questions? ICD10Help@nyp.org	Convert a Code! Click here to see what an ICD-9 code looks like in ICD-10
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Implementation Guidance: Recurring service registration - DRAFT

- Effective for calendar date September 1, 2015 and for dates of service beginning October 1, 2015, it is expected that all recurring services areas initiate new registrations for their respective and currently treated patients in the Hospital's Eagle registration and billing system.
- Effective September 1, 2015 or as reasonably executed by Information Technology Services, existing and open registrations for recurring service areas shall be "auto-closed" with a termination date of September 30, 2015.
- A patient who has been treated with recurring services in September 2015 continue to be treated for the same condition in October 2015, it shall be considered an acceptable practice to convert the ICD-9 diagnosis codes recorded and billed on September 2015 dates of service to the applicable and equivalent ICD-10 diagnosis codes for the October dates of service.
- In the event that appointments for dates of service on or after October 1, 2015 have resulted in 'pre-visits' on existing registrations, such pre-visits will need to be deleted from the existing registration and assigned to a new registration to be established for visits with dates of service on or after October 1.

Implementation Guidance: Medicare Part B coding & billing - DRAFT

Facilities supplying inpatient services to patients admitted prior to and discharged after October 1, 2015 and who are only covered for Medicare part B benefits shall be required to submit two separate claims for such covered services. The first claim submission shall include all Medicare part B covered services from the date of admission through September 30, 2015 and be coded using ICD-9 diagnosis and/or procedure codes. The second claim submission shall include all Medicare part B covered services from October 1, 2015 through the date of discharge and be coded using ICD-10 diagnosis and/or procedure codes .

It is recommended that such potential encounters be identified prior to or at the time of service with a corresponding report from the applicable scheduling and/or registration system so as to create a work driver for the Health Information Management Department from which they may be able to dual code these cases.

Eagle User Screen Updates: Pre-Admission Screen - DRAFT

Eagle Gold

NewYork-Presbyterian
The University Hospital of Columbia and Cornell

Pre-Admissions Maintenance

Validation Messages

- Admitting Physician is a required field on this screen.
- Admission Type is a required field on this screen.
- Location is a required field on this screen.
- Patient Medicaid Number invalid: CHECK DIGIT VALIDATION ERROR.

UPDATE

City: Brooklyn
County: Kings (KING)
State: New Yo (NY)
Zip Code: 11232
Home Phone: 212-585-6437
Work Phone: 718-789-1234
Employ Status: Facility Employed (F)

Expected Admission

* Admission Date: 01/23/15
* Admission Time: HH:MMX
* Admission Type: No Selection
Admission Status: No Selection
Admit Source: Dpo (DPO)

Reservation

Reserved By: _____
Phone: AAA-XXX-NNNN
* Reservation Date: 01/23/15

Insurance

Primary Coverage

* Financial: SLF
Class: Self Pay
* Plan Code: _____

Secondary Coverage

Financial: _____
Class: _____
Plan Code: _____

Medicaid Number: A299999Y

Admitting Physician

* Code: _____
Name: _____

Referring Physician

Code: _____

Diagnosis

ICD-9 Code: _____
ICD-10 Code: _____
IDC Version: 9
Description: _____

Procedure

ICD-9 Code: _____
ICD-10 Code: _____
IDC Version: 9
Description: _____

Notes

Note 1: _____
Note 2: _____

Facility Defined

Suffix: _____
Adv Dir: No Selection

OPTIONS

- Collapse all sections
- Expand all sections
- Next record
- Previous record
- Create new record
- Copy this record
- Delete this record
- Restore
- Select another record
- Cancel
- Exit this function

Messages displayed

Eagle Mainframe

NEW YORK HOSPITAL TEST PRE-ADMIT1 SIAPAMIENTRYFP

PA-R#: 174019 NAME: HOM, SUSAN ANNA SEX/DOB: F 10/23/1930 84
RSV-DT: 03/03/10 ADDR: 334 E 38TH ST 2: 2TH FLOOR ROOM 20000
ZIP-CD: 11232 CITY: BROOKLYN COUNTY: KING STATE: NY MARTL: M
MOTHER: UNKNOW SS#: MCAID#: AZ99999Y CHART#: 123
M.P.I.:- H-PHON: 212-585-6437 B-PHON: 718-789-1234 LANG: EN
= PAT#: 123 ===== UPDATE =====

ADMPHY: AAA123 HOM SUSAN DR PRIOR- HSP:
REFPHY: AAA123 HOM SUSAN DR ADMDATE: MM/DD/YY DSCDATE: MM/DD/YY
EXPECTED - SERIAL#: 500015531 EMP-STS: F PVT/SVC:
ADMDT: 03/03/15 TUE MAR 3 2015 PRM F/C: T08 SEC F/C: SLF
TIME: 11:33A ADMTSRC: AAN AISHEL AVRAHAM RESIDENTIA
SERV: ACMD: ADMTYPE: 33 ELECTIVE
P-R-D: SUP-SVC: RMILOC: AG

DIAG: Other specified protozoal inte ICD VERSION: 0
PROC: Fluoroscopy of Left Lung ICD VERSION: 0 ADMITTED:
ICD9 DIAG: PROC 9: ICD10 DIAG: A078 PROC 10: BB132ZZ

RSV-BY: RSV-TEL#: AAA-XXX-MNNN

NOTES1:
NOTES2:
SUFFIX : ADV DIR:
Patient Name <HOM SUSSANMASUSIQ> replaced by PMF field
&ADVANCE &ALLMSG &END &NEW © &REVERSE
&CANCEL &RESTORE &DELETE &LIST ACTION ==>

Eagle User Screen Updates: Admission Screen - DRAFT

Eagle Gold

NewYork-Presbyterian
The University Hospital of Columbia and Cornell

About eagleGold
Helps Emulator Trace

Inpatient Admission

Preliminary Validation Messages Ignore Exit

- ADMIT TYPE must be entered
- NURSING STATION or LOCATION CODE must be entered

Patient Data

Patient#	6019107	Name	Test, Accumatch	Sex	F	DOB	10/23/1965
Tel#	212-585-6437	Address	333 E 38th St	Financial Class			
Previous Admission							

Medicare Eligible: None (D) Code: []

Mother/Newborn: No Selection Name: []

Opt Out Options: No Selection

User Defined

Ebola As: No Selection

Appar: []

Type: No Selection

Weight: []

Diagnosis / Procedure

Diagnosis

ICD-9 Code: []

Description: []

ICD-10 Code: []

Description: []

Prior Stay

Prior Hospital: []

Prior Admitting Date: []

Prior Discharge Date: []

ROOM / SERVICE

Nursing Station: []

Room: []

Bed: []

Location: []

Hospital Service Class: []

Accommodation Type: []

Supplementary Services: []

Phone: []

OPTIONS

- Collapse all sections
- Expand all sections
- Cancel

Go Cancel

NEW YORK HOSPITAL TEST 06/02/15 12:52pm

Eagle Mainframe

NEW YORK HOSPITAL TEST INPATIENT ADMISSION

PAT#: 6013675 NAME: TEST, AISHA SEX/DOB: F 10/11/1970 SLF

TEL#: 212-555-1212 ADDR: 123 WEST 7TH STREET PREVADM: 08/01/10 08/24/10

=====

ADMIT DATE: 06/02/15 TIME: 12:24P SERIAL NUMBER: NEW

ADMIT TYPE: SOURCE:

ACCID NF or WC: A=ACCIDENT N=NO-FAULT W=WORKERS COMP

LOCATION: NRSNG STN: ROOM #: BED ID: PHONE:

HOSP SERV: ACMD TYPE: SUPPL SVC: PVT ROOM DIFF:

PVT or SVC: P=pat req/H=hosp conv/M=med nec

ADMIT PHYS: NAME: MOTHER or NEWBORN:

REFER PHYS: NAME: MEDICARE ELIG: C

PCP PHYS: NAME:

ICD9 DIAG: TEXT: ADV DIR:

ICD10 DIAG: TEXT:

ICD9 PROC: TEXT: EXPT L-O-S:

ICD10 PROC: TEXT:

OPT-OUT: PRI:

APGAR: TYPE: WEIGHT:

PRIOR HOSP: * PRIOR HOSP ADM: 08/01/10 DSC: 08/24/10

EBOLA AS MNLERR: NHS:

Eagle User Screen Updates: Admission Maintenance Screen - DRAFT

Eagle Gold

NewYork-Presbyterian
The University Hospital of Columbia and Cornell

Validation Messages
Admission Source Invalid

Admission Maintenance

Patient Data

Admit #	123 45	Name	Hom, Susan Anna	Sex	F	Age	77
Phone #	212-685-6437	Address	334 E 38th St	Birth Date	10/23/1930		
Fn Class	SLF SLF	Location	C 4023 01 Y98	Status	IA		

Service

Admission

Service Class: PSY
Accommodation: CA
Description: Care And Treatment

Medical

Admitting Physician
Code: C00123
Name: Hom, Susan

Referring Physician
Code: C00123
Name: Hom, Susan

Attending Physician
Code: C00123
Name: Hom, Susan

Diagnosis

ICD-9 Code: []
Description: Psy
ICD-10 Code: []
Description: []

Facility-Defined

Ebola As: No Selection
Apgar: []
Type: No Selection
Weight: []
Adv Dir: *None (N)
Pri: No Selection
Mterr: No Selection
Nfs: No Selection
GmezIm: No Selection

Options: Collapse all sections, Expand all sections, Refresh, Send ADMF Interface, Cancel

Messages displayed

NEW YORK HOSPITAL TEST 06/02/15 02:06pm

Eagle Mainframe

NEW YORK HOSPITAL TEST ADMISSION MAINTENANCE

ADM#: 123 95 NAME: HOM, SUSAN ANNA SEX/DOB: F 10/23/1930 82
TEL#: 212-585-6437 ADDR: 334 E 38TH ST LOCN: AG 1517 A B15

===== PRM-SEC F/C: T08 SLF STS: IA

ADMIT DATE: 07/23/13 TUE JUL 23 2013 DISCHARGE DATE: 08/01/13 THU AUG 1 2013
TIME: 01:00PM SERIAL#: 200008322 TIME: 02:27PM L-O-S: 9

TYPE: 11 EMERGENCY TYPE: HOM ROUTINE/HOME

SOURCE: LOCATION:

ADMIT SRVC: HOS ACCOM: AA HOSPICE SEMI PRIVATE PRD:
ADMIT PHYS: AAA123 NAME: HOM SUSAN DR

ICD9 DIAG: TEXT: PCR#:
ICD10 DIAG: TEXT:

REFER PHYS: NAME: OPT-OUT:
ATTND PHYS: AAA123 NAME: HOM SUSAN DR EFFECT DT: 07/23/13
PCP PHYS: A02288 NAME: HOM SUSAN

PRIOR HOSP: * ADM: 07/23/13 DSC: 07/23/13 CMG#: CMGDT:
CURR SRVC: HOS ACCOM: AA HOSPICE SEMI PRIVATE PRD:
MOTH/NWBRN: ACTN-ADM#: PVT/SVC:

EBOLA AS READ SC: <S=YES/N=NO> PRI:
ADV DIR: R DNR ORDER: N GME/IME:
APGAR: TYPE: WEIGHT: NHS: MNLERR:

&RESTORE &CANCEL &ADMFORCE &ALLMSG &END
ACTION====>

Eagle User Screen Updates: Outpatient Visit Screen - DRAFT

Eagle Gold (New)

NewYork-Presbyterian
The University Hospital of Columbia and Cornell

Outpatient Registration

OHS MAINT FLOW

Options:
Collapse all sections
Expand all sections
Refresh
Disassociate Visit from Appointment
Delete this Visit
Copy
Previous screen
Next screen
Select another record
Select another patient
Cancel this Function

Patient Data | Patient # 123 | Name Horn, Sussan Ma Susiq Q | Sex F | Born 10/23/1965 | Age 48

ICD-9 ICD-10 Both

ICD Keyword Search
Diagnosis Admitting Diagnosis
Procedure E Code

Keywords

1: 411.1 Diagnosis - ICD9
Intermed Coronary Synd

2: No Selection
3: No Selection
4: No Selection
5: No Selection
6: No Selection
7: No Selection

Visit Type
Code
Closure Status Active (A)
Charge Code
Operating
Time
Anesthesia No Selection

Go Cancel

Ready NEW YORK HOSPITAL TEST 02/18/14 06:52pm

Eagle Mainframe

Eagle
File Edit Connection Setup View Help

08/21/15 03:09PM NEW YORK HOSPITAL PRODUCTION OPD VISIT MAINT/DPC
PAT#: NAME: SEX/DOB: F 08/11/1990 25
SERIAL#: SUFFIX: CLINIC ID: ACST3C ACHEMO : CHEMO/TRANSFUSION/
=== VISIT DATE: 08/09/15 === TIME: 12:30P =====
OR_TM: 0230 ANEST: TVP: ACA0 CHG: 1217VIST CL: C CLOSED
ICD DIAG/PROC - FND: D/P-VSN:

IP CODE	VSN	DESCRIPTION	DIAGS/PROCS	IP CODE	VSN	DESCRIPTION	DIAGS/PROCS
1	D 153.9	9	ALIGNANT NEO COLON NOS	2			
3				4			
5				6			
7				8			
9				10			
11				12			
13				14			
15				16			
17				18			
19				20			
21				22			
23				24			
25				26			

Commands: RESTORE / ALLMSG
&CANCEL &END &VCFLIST &VISDEL &VFC &PREV
&PATSEL ®LIST &RVLIST &VISLIST ACTION ==>

MA 24/066

24.66 | tm3270 | 2E | Connected | tm3270://emenseagle.nyp.org

Code Conversion & Dual Code Assignment

System	Dual Code Assignment	Dual Code Interface
Allscripts SCM	In Progress	In Progress
Allscripts SRM	Yes	Yes
EPIC	Yes	Yes
CROWN	Yes	In Progress
Imagecast	Can record dual codes	Can receive dual codes
Eagle	In Progress	In Progress
EPSI	Can store dual codes	Can receive dual codes

Reminders

- Forward reports, forms, documents and other items requiring code conversion to **Christine Valentin** at valenti@nyp.org.
- Focus pre-implementation readiness on **WIP reduction activities** and **communicating with physicians** and other clinical providers about operational guidance and how it may impact orders, patient look ups, etc.
- Have staff watch ICD-10 organizational awareness video on their transcripts in the NYP Learning Center.
- ICD-10 Support Center will be available beginning **September 21, 2015** to assist with operational inquiries related to ICD-10 implementation and coordinating with the IT Help desk for ICD-10 technical related issues.
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown (???)
- E-mail inquiries to ICD-10Help@nyp.org.