

**AMAZING  
THINGS  
ARE  
HAPPENING  
HERE**

## ICD-10 Revenue Cycle & Operational Readiness Workgroup

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80 days to go to October 1<sup>st</sup>, 2015

# Agenda

- General acceleration activities
- System readiness & monitoring
- Scenario specific operating protocols
  - Patient Access
  - Health Information Management
  - Patient Financial Services
- Pre and post implementation support
- Internal and external communications and training

# General Acceleration Activities

- WIP reduction
- Billed A/R reduction

# System Readiness & Monitoring

- Eagle
  - Edit Profile Updates (incl. e-codes)
  - Medical Necessity Updates
  - Grouper Availability Schedules
  - Smart claims conversion
  - SPARCS testing
  - Payer set-up
  - User Screen Updates
- Relay Health (ePremis)
  - Payer Specific Implementation Guides
  - POA Indicator Errors
- Optum
  - DDE Testing
- Allscripts SCM
- Epic
- Crown
- Allscripts SRM
  - Missing weights
  - Coder assignment
  - Dropped codes (in dual coding)
- EPSI

# Operating Protocols: Patient Access Scenarios

- Financial clearance before 10/1 for appointments after 10/1
- Recurring services registrations
- Payer specific authorization requirements
- Active Lab and Radiology orders entered prior to 10/1 with DOS after 10/1
  - CROWN
  - Allscripts SCM
  - EPIC
- Conversion of referrals with ICD-9 codes
- Code look-up

# Operating Protocols: Health Information Management

- Coding conversions (e.g. – IP : OP)
- Paper-based charge tickets/encounter forms
- Re-entry of health issues

# Operating Protocols: Patient Financial Services

- Contract Manager: ICD-9 specific reimbursement logic
- Primary payer accepts ICD-10, secondary payer accepts ICD-9
- Payors unable to accept ICD10 codes post 10/1
- PAT/PST bundling pre 10/1 post 10/1

# Pre and Post Implementation Support

- Resource Requirements
- Data and monitoring needs



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