ICD-10 Revenue Cycle & Operational Readiness Workgroup

48 days to go to October 1st, 2015

AMAZING THINGS ARE HAPPENING HERE

Agenda

- Smart Claim Routines

- Payor Based Preauthorization Implications

- Guidance on Financial Clearance

- ICD-10 Support Center

Smart Claim Routines

- Effective immediately, any new Smart Claim Routine requests shared with IT containing ICD-9 coding must also specify the ICD-10 codes associated with the request.
    - For assistance on converting your ICD-9 codes, please reach out to Christine Valentin valenti@nyp.org

    - Any **new** Smart Claim Routines will be frozen unless they are directly related to ICD-10

Payor Based Preauthorization Implications -DRAFT

Plan	Accepting Preauths in ICD -10 Starting	Preauths for Admission/Amb Surg >=10.1.2015 –Coding for Auth Required	Preauths for Admission/Amb Surg < 10.1.2015 & Unknown Discharge Date—Coding for Auth Required	Long Term OP—Coding for Auth Required for Auths called in before 10-1-2015 for services occurring both before and after 10-1-2015
1199	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Aetna	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Affinity	9.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Amerigroup	6.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Amidacare	6.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Cigna	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Elderplan	10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015
Emblem	10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015
Empire	6.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Fidelis	Pending			
HealthFirst	9.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Hudson MVP	7.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Magnacare	9.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode
Multiplan	Repricer is ready to Accept although, Plans may not be.			
United	10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015	ICD9 codes for auth if request made before 10.1.2015, IC10 if made on or after 10.1.2015
VNSNY Choice	8.1.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD9 codes for auth if service will occur before 10.1.2015, IC10 if services occur on or after 10.1.2015. Extended services will need one auth for services prior to 10.1.2015 and one for service on and after 10.1.2015
Wellcare	7.15.2015	ICD10	ICD 9 auth Valid for entire Stay	ICD 9 auth Valid for entire service episode

Guidance on Financial Clearance

Definition: Financial clearance is a requisite and valuable part of increasing the likelihood of accurate and timely payment.

- Associated Activities:

    - Scheduling
    - Pre-registration
    - Insurance verification
    - Pre-authorization
    - Medical necessity screening
    - Registration

Timeline: The ICD-10 transition period is September 1, 2015 through October 31, 2015.

Expectation: Starting September 1, 2015, it is expected that operating areas work collaboratively with upstream data providers (i.e. referring physicians) to collect, determine/assign accurate ICD-10 codes.

NewYork-Presbyterian

Guidance on Financial Clearance - DRAFT

Type	Scheduled/ Unscheduled	Requirement for Financial Clearance Activities	
		On or after October 1st	**Prior to October 1st**
Inpatient	Scheduled (Elective)	ICD-10 diagnosis code	For Admissions between **September 23, 2015 and September 30, 2015** departments are expected to secure **both** an ICD-9 and ICD-10 diagnosis codes.
Inpatient	Unscheduled (Emergent)	ICD-10 diagnosis code	For Admissions between **September 23, 2015 and September 30, 2015** departments are expected to secure **both** an ICD-9 and ICD-10 diagnosis codes.
Ambulatory Surgery	Scheduled (Elective)	ICD-10 diagnosis code	For Ambulatory surgery procedures performed on **September 30, 2015** departments are expected to secure **both** an ICD-9 and ICD-10 diagnosis codes.
Ambulatory Surgery	Unscheduled (Emergent)	ICD-10 diagnosis code	For Ambulatory surgery procedures performed on **September 30, 2015** departments are expected to secure **both** an ICD-9 and ICD-10 diagnosis codes.
Hospital Based Clinics	Schedule (Elective)	ICD-10 diagnosis code	Clinic Visits Prior to **October 1st** will require ICD9 coding. (Diagnosis codes will be assigned at the time service)
Therapeutic Referred Ambulatory (e.g. – Physical/occupational therapy, chemotherapy, behavioral health, etc)	Scheduled (Elective)	ICD-10 diagnosis code	Appointments which have been scheduled prior to **October 1, 2015** and service to be provided on or after October 1, 2015 shall require an ICD-10 code for financial clearance activities.
Diagnostic Referred Ambulatory aka DRA (e.g. – laboratory, radiology, etc)	Scheduled (Elective)	ICD-10 diagnosis code	Appointments which have been scheduled prior to **October 1, 2015** and service to be provided on or after October 1, 2015 shall require an ICD-10 code for financial clearance activities.
Emergency Services	Urgent and emergent services provided in any NYP Emergency Department are typically excluded from financial clearance activities. Such services that result in ambulatory surgery and/or inpatient admission shall follow guidelines mentioned above.		

Guidance on Financial Clearance- Support in Guidance Execution

Source Data

- OR Manager
- Image Cast
- Visit data from Eagle (Recurring visits)

Conversion Activities

- Code Conversion Tool

Communication

- Guidance Document

ICD-10 Support Center

- **Resources**
  - Subject Matter Experts (i.e. Coders, WIP Gurus)
  - On-site presence
  - Designated Phone Line
  - ICD-10Help ICD-10Help@nyp.org

- **Revenue Cycle Applications Support**
  - SRM, SCM, EPIC, Crown, Aeos, Eagle, Eagle View, Imagecast, RQI, Sorian View