

**AMAZING  
THINGS  
ARE  
HAPPENING  
HERE**

## ICD-10 Revenue Cycle & Operational Readiness Workgroup

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31 days to go to October 1<sup>st</sup>, 2015

# Agenda

- ICD-10 Support Center
  - Go Live
  - Pending Updates
  - Code Conversion Tool
- Code Conversion Activities
- Implementation Guidance:
  - Financial Clearance
  - Recurring Visits
- WIP Reduction- Current State
- Update on Core NYPH Applications:
  - Eagle
  - EPIC
  - Crown
  - ImageCast
  - OR Manager
  - SRM
  - Allscripts SCM

# ICD-10 Support Center- GO LIVE

- ICD-10 Support Center will be available beginning **September 21, 2015** to assist with operational inquiries related to ICD-10 implementation and coordinating with the IT Help desk for ICD-10 technical related issues.

## Phone Line

646-'NYP'-9210 (646-697-9210)

## Email

[icd-10help@nyp.org](mailto:icd-10help@nyp.org)

## Website

[ICD-10 AnteNNa](#)

## Current Status

- Vetting Command Center PCs and applications for usability
- ICD-10 transition monitoring reports requested from Eagle/ RH
- Developing strategies on issues management and support center staff assignments
  - Service Desk in-service on Service Now tool

# ICD-10 Support Center- Code Conversion Tool - DRAFT

- Website location of the tool will be announced in the coming week
- Ability to find both ICD-9/ICD-10 codes by **code name** or **description**
- Job aid is under development

## How to find an ICD-10 code if you already know the ICD-9 code

**NYP** Terminology Services

### Translate

From:

--Please enter  
source codes or  
search terms--

Translate

Highlight the text that shows, then hit the DELETE key on your keyboard

This translation tool is based on data contained in the Medical Entities Dictionary (the MED). For questions or comments please contact [dab7001@NYP.org](mailto:dab7001@NYP.org).

# ICD-10 Support Center- Code Conversion Tool Example - DRAFT

How to find an ICD-10 code if you already know the ICD-9 code

**NYP** Terminology Services

## Translate

From:

78650

Translate

You can either include or exclude the decimal.

This translation tool is based on data contained in the Medical Entities Dictionary (the MED). For questions or comments please contact [dab7001@NYP.org](mailto:dab7001@NYP.org).

# ICD-10 Support Center- Code Conversion Tool Example - DRAFT

How to find an ICD-10 code if you already know the ICD-9 code

**NYP** Terminology Services

## Translate

From:

78650

Translate

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Chest pain, unspecified	78650	9<<->>10	R079	Chest pain, unspecified

In this example, we see that ICD9 code 78650 (or 786.50) maps to ICD10 code R079 -  
As a double check, look at the code NAMES and confirm that they look the same or almost the same. Here, they are an exact match (rare).

This translation tool is based on data contained in the Medical Entities Dictionary (the MED). For questions or comments please contact [dab7001@NYP.org](mailto:dab7001@NYP.org).

# ICD-10 Support Center- Code Conversion Tool Example - DRAFT

How to find an ICD-10 diagnosis code using just words

**NYP** Terminology Services

**Translate**

From:

dehydration

Translate

Enter the word you want to look up and click Translate

This translation tool is based on data contained in the Medical Entities Dictionary (the MED). For questions or comments please contact [dab7001@NYP.org](mailto:dab7001@NYP.org).

# ICD-10 Support Center- Code Conversion Tool Example- DRAFT

How to find an ICD-10 diagnosis code using just words

**NYP** Terminology Services

**Translate**

From:

Translate

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Dehydration	27651	9<<->>10	E860	Dehydration
Other transitory neonatal electrolyte disturbances	7755	9<<->>10	P741	Dehydration of newborn

The word Dehydration leads to 2 codes in both ICD9 and ICD10. Each are “related” only by the word “dehydration.” If the patient is not a “newborn,” use ICD10 code E860

This translation tool is based on data contained in the Medical Entities Dictionary (the MED). For questions or comments please contact [dab7001@NYP.org](mailto:dab7001@NYP.org).



# Code Conversion Activities

- Report Conversion
  - 207 identified 15 converted
- Documents/Forms
- OR Manager Reports
- ImageCast Reports
- Recurring Services


# Implementation Guidance: Financial Clearance - DRAFT

Final guidance documents will be available by September 1, 2015 on the ICD-10 AnTENna Website in the ICD-10 Support Center section.

- Shared with Cornell FPO and Columbia Doctors
- Columbia meeting is pending

ICD-10 Guidance Document

NewYork-Presbyterian



**[Capturing ICD-10 Diagnosis Codes for Financial Clearance]**  
A NewYork-Presbyterian Hospital guidance document for the healthcare industry mandated transition to the ICD-10 diagnosis (CM) and procedure (PCS) coding system effective October 1, 2015.




ICD-10 AnTENna

NewYork-Presbyterian ICD-10 AnTENna



Featured Stories



**Update from the ICD-10 PMO**  
We are merely 258 days away (... again!) from the October 1, 2015 implementation date of ICD-10. As we roll (... literally!) out of the holiday season and into a new year, we hope everyone is refreshed, reorganized, and ready to tackle the many challenges and opportunities that continue to face the ICD-10 project, NYP, and the healthcare industry. However, in case you're not, ICD-10 has you covered with T73.3.x0S (holiday exhaustion). [\(read more...\)](#)



Get a jump on ICD-10 implementation

**Industry & Regulatory Update**  
While the debate as to whether the specificity of ICD-10 will help improve patient care rages on, there is no denying that diagnosis and procedure codes are critical elements for getting healthcare claims paid. CMS conducted another self-proclaimed "successful" acknowledgement testing week last month. [\(read more...\)](#)

ICD-10 Resources

<p>ICD-10 Project Scorecard</p> <p><a href="#">Click here</a> for PDF file</p>	<p>ICD-10 Questions?</p> <p><a href="mailto:ICD10Help@nyp.org">ICD10Help@nyp.org</a></p>	<p>Convert a Code!</p> <p><a href="#">Click here</a> to see what an ICD-9 code looks like in ICD-10</p>
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# Implementation Guidance: Financial Clearance - DRAFT

Type	Scheduled/ Unscheduled	Requirement for Financial Clearance Activities	
		On or after October 1st	Prior to October 1st
<b>Inpatient</b>	Scheduled (Elective)	ICD-10 diagnosis code	For Admissions between <b>September 23, 2015 and September 30, 2015</b> departments are expected to secure <b>both</b> an ICD-9 and ICD-10 diagnosis codes.
<b>Inpatient</b>	Unscheduled (Emergent)	ICD-10 diagnosis code	For Admissions between <b>September 23, 2015 and September 30, 2015</b> departments are expected to secure <b>both</b> an ICD-9 and ICD-10 diagnosis codes.
<b>Ambulatory Surgery</b>	Scheduled (Elective)	ICD-10 diagnosis code	For Ambulatory surgery procedures performed on <b>September 30, 2015</b> departments are expected to secure <b>both</b> an ICD-9 and ICD-10 diagnosis codes.
<b>Ambulatory Surgery</b>	Unscheduled (Emergent)	ICD-10 diagnosis code	For Ambulatory surgery procedures performed on <b>September 30, 2015</b> departments are expected to secure <b>both</b> an ICD-9 and ICD-10 diagnosis codes.
<b>Hospital Based Clinics</b>	Schedule (Elective)	As applicable, ICD-10 diagnosis code	Clinic Visits Prior to <b>October 1st</b> will require ICD9 coding. (Diagnosis codes will be assigned at the time service)
<b>Therapeutic Referred Ambulatory (e.g. – Physical/occupational therapy, chemotherapy, behavioral health, etc)</b>	Scheduled (Elective)	ICD-10 diagnosis code	Appointments which have been scheduled prior to <b>October 1, 2015</b> and service to be provided on or after October 1, 2015 shall require an ICD-10 code for financial clearance activities.
<b>Diagnostic Referred Ambulatory aka DRA (e.g. – laboratory, radiology, etc)</b>	Scheduled (Elective)	ICD-10 diagnosis code	Appointments which have been scheduled prior to <b>October 1, 2015</b> and service to be provided on or after October 1, 2015 shall require an ICD-10 code for financial clearance activities.
<b>Emergency Services</b>	Urgent and emergent services provided in any NYP Emergency Department are typically excluded from financial clearance activities. Such services that result in ambulatory surgery and/or inpatient admission shall follow guidelines mentioned above.		

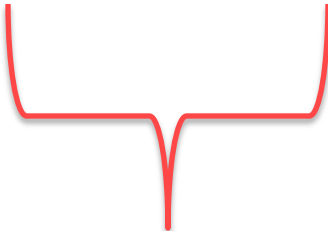
## Implementation Guidance: Recurring service registration - **DRAFT**

- Effective for calendar date September 1, 2015 and for dates of service beginning October 1, 2015, it is expected that all recurring services areas initiate new registrations for their respective and currently treated patients in the Hospital's Eagle registration and billing system.
- Effective September 1, 2015 or as reasonably executed by Information Technology Services, existing and open registrations for recurring service areas shall be "auto-closed" with a termination date of September 30, 2015.
- A patient who has been treated with recurring services in September 2015 continue to be treated for the same condition in October 2015, it shall be considered an acceptable practice to convert the ICD-9 diagnosis codes recorded and billed on September 2015 dates of service to the applicable and equivalent ICD-10 diagnosis codes for the October dates of service.
- In the event that appointments for dates of service on or after October 1, 2015 have resulted in 'pre-visits' on existing registrations, such pre-visits will need to be deleted from the existing registration and assigned to a new registration to be established for visits with dates of service on or after October 1.

# WIP Reduction- Current State

## Bi-Campus Age Categories (DOS) <sup>1</sup>

As of 8.29.2015	(0-13 days)	(14-29 days)	(30-59 days)	(60-179 days)	180-365 days	366+ days	Grand Total
Total # cases	41,137	10,933	8,943	12,208	7,911	8,638	89,770
Total \$ balance	\$271,824,064	\$44,729,523	\$31,311,063	\$38,730,674	\$14,778,888	\$19,089,035	\$420,463,247



Under 30 days	
Total # cases	52,070
Total \$ balance	\$316,553,587



30 days and over	
Total # cases	37,700
Total \$ balance	\$103,909,661

<sup>1</sup>Includes: Allen, ACN, Cornell Hospital, Lower Manhattan Hospital, Milstein ,MSCHONY ,Payne Whitney Manhattan, Payne Whitney Westchester, Queens

# Reminders

- Forward reports, forms, documents and other items requiring code conversion to **Christine Valentin** at [valenti@nyp.org](mailto:valenti@nyp.org).
- Focus pre-implementation readiness on **WIP reduction activities** and **communicating with physicians** and other clinical providers about operational guidance and how it may impact orders, patient look ups, etc.
- Have staff watch ICD-10 organizational awareness video on their transcripts in the NYP Learning Center.
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown (???)
- E-mail inquiries to [ICD-10Help@nyp.org](mailto:ICD-10Help@nyp.org).