NewYork-Presbyterian

ICD-10 Daily Transition Update

October 1, 2015

Agenda

- Review of Current Operating Performance

- Implementation Accomplishments

- Implementation Issues

- New & Updated Resources

- Reminders

Review of current operating performance

Performance Metrics	10/1/2015
DNFB/WIP	-
AR Days	-
Cash	-
Denials	-
Documentation Queries	-
Coder Production - ER	⬆
Coder Production - IP	⬆
Coder Production - ASU	➡
Support Center Calls	17
ICD-10 Help Inquiries	1
ICD-10 AnTENna Hits	318

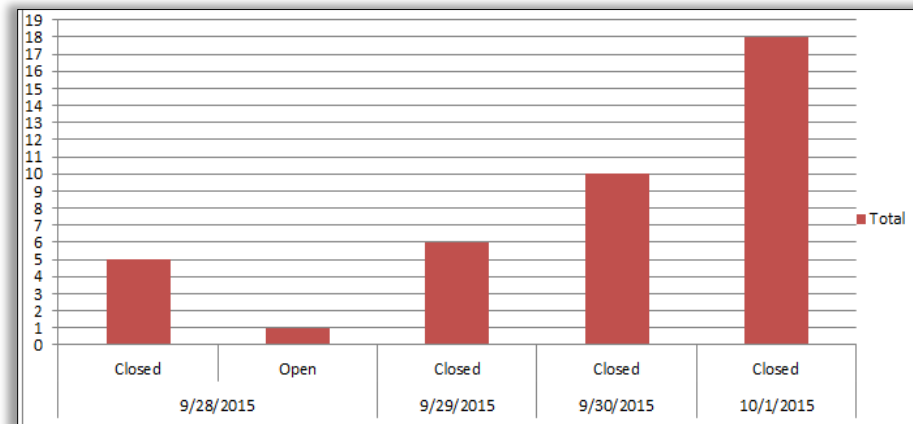# Implementation Accomplishments
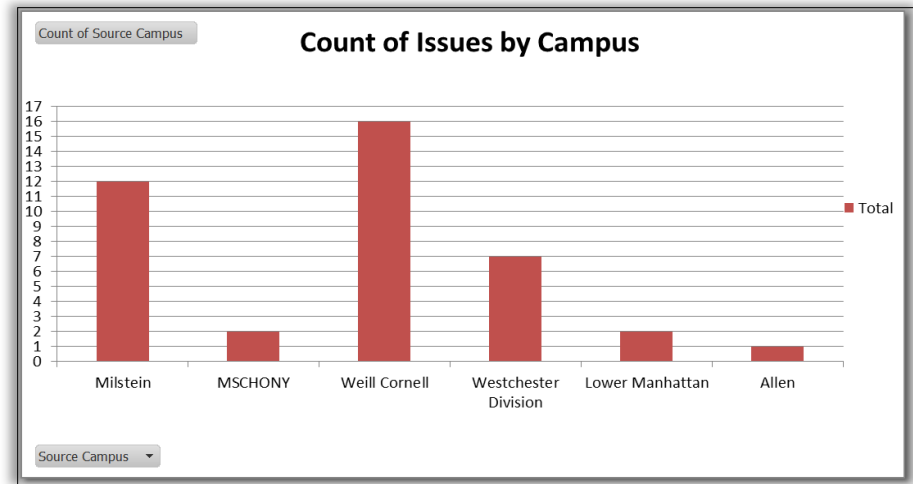
Financial/Operational	Technical	Clinical
• Minimal disruption to patient experience such as wait times • Significant adoption of code conversion tools to maintain self-sufficiency	• Grouper Installed in both SRM and Eagle • ICDx available across all Allscripts templates	• No identified disruptions to patient care • ICDx Tool Video– How to add Family History from Favorites

Implementation Items to Resolve

Priorities

- ICD10 Training Requests
- Assistance converting ICD9 codes to ICD10s
- Unable to launch ICDx in Allscripts
- Unable to enter/delete codes in Allscripts
- Entering ICD-10 code in Soarian (Decimal)
- Site Specific ICD-10 Codes
- Converting codes in Eagle Mainframe vs. Eagle Gold
- Using Decimals in NYP Converter
- Unable to view ICD9 codes for Sept in Crown
- Issue with Dx code in Eagle (Decimal Point)
- Entering Decimal in Soarian
- Code Conversion Issues

Issue Tracking Summary

Count of Source Campus

Count of Issues by Campus

Campuses: Milstein (12), MSCHONY (2), Weill Cornell (16), Westchester Division (7), Lower Manhattan (2), Allen (1) — Total

Source Campus

Closed / Open — 9/28/2015: Closed (5), Open (1); 9/29/2015: Closed (6); 9/30/2015: Closed (10); 10/1/2015: Closed (18) — Total
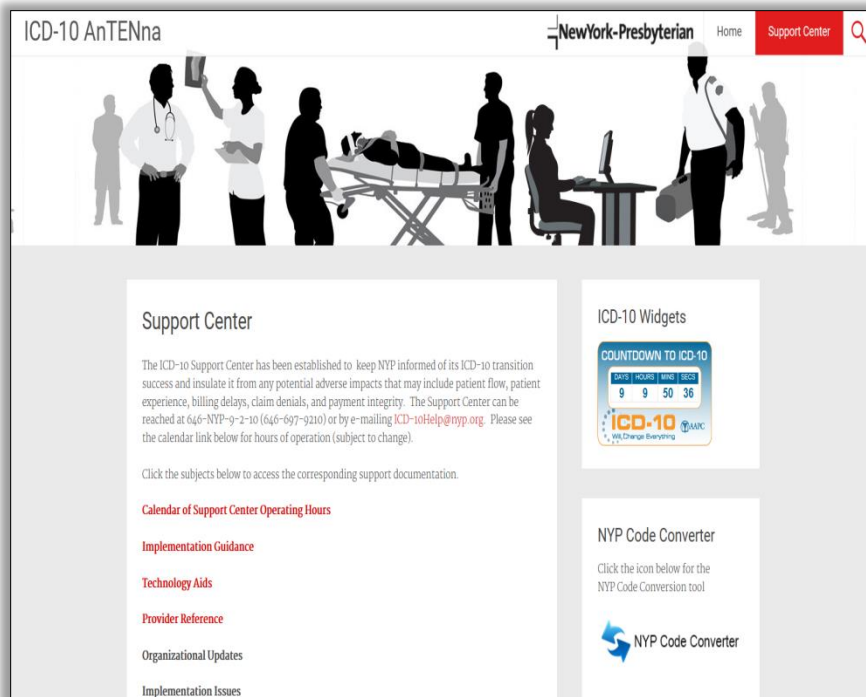
New & Updated Resources

- Provider Reference
    - ICD-10 Transition Guide for DSM-V
    - DSM-V Coding Update
    - Columbia Doctors ICD-10 Command Center Reference Guide
    - ICDx Demo Video – How to add Family History from Favorites

- Other Resources & Materials
    - ICD-10 Readiness Aid: Mediquant First Comply – ICD-10 Diagnosis Field Location
    - ICD-9 to ICD-10 code look-up based on code use volumes – East campus
    - ICD-9 to ICD-10 code look-up based on code use volumes – West campus

Reminders

- ICD-10 is date of service/date of discharge sensitive.

- DO NOT enter decimal points when entering ICD-10 codes in Eagle

- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter

- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown

- Inpatient claims for October dates of service begin to generate starting October 6, 2015

- Most outpatient claims for October dates of service begin to generate starting October 12, 2015

ICD-10 Support Center

Objective: Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.

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