

# ICD-10 Daily Transition Update

October 2, 2015

# Agenda

- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- New & Updated Resources
- Reminders

# Review of Current Operating Performance

Performance Metrics	10/01/15	10/02/15
DNF B/WIP	-	-
AR Days	-	-
Cash	-	-
Denials	-	-
Documentation Queries	-	-
Code Production - ER		
Coder Production - IP		
Coder Production - ASU		
Support Center Calls	17	7
ICD-10 Help Inquiries	1	4
ICD-10 AnTENA Hits	318	254

Though early in the implementation, the ICD-10 transition has generated minimal to no disruption in patient care/patient experience activities. Financial and operating metrics remain stable.

# Outpatient Registration Breakdown

## West Campus

5,405 Total Outpatient registrations

- 1,526 registrations had at least 1 ICD-10 code
- 336 registrations had ICD-9 code(s) with no ICD-10 codes
- 3,543 registrations have no dx codes

## East Campus

4,774 Total Outpatient registrations

- 239 registrations had at least 1 ICD-10 code
- 636 registrations had ICD-9 code(s) with no ICD-10 codes
- 3,899 registrations have no dx codes

# Implementation Accomplishments

Financial/Operational	Technical	Clinical
<ul style="list-style-type: none"><li>• Minimal disruption to patient experience such as wait times</li><li>• Significant adoption of code conversion tools to maintain self-sufficiency</li><li>• Support center team will update ICD-9 codes that were entered incorrectly in to Eagle</li><li>• ASU scheduling areas will be asked to ensure that ICD-10 codes are being used by private providers when they book cases in ORM</li></ul>	<ul style="list-style-type: none"><li>• Grouper Installed in both SRM and Eagle</li><li>• ICDx available across all Allscripts templates</li><li>• ORM to enforce script which will prevent ICD-9 codes from being selected for October dates of service</li><li>• Work around develop for ultrasound order Allscripts issue</li></ul>	<ul style="list-style-type: none"><li>• No identified disruptions to patient care</li><li>• ICDx Tool Video– How to add Family History from Favorites</li></ul>

# Implementation Items to Resolve

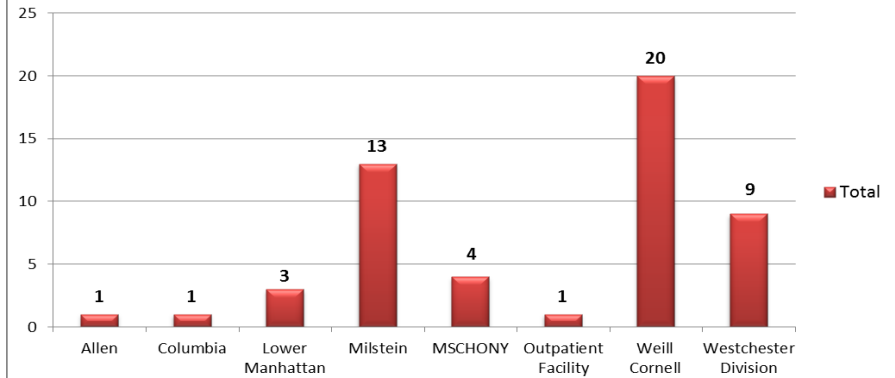
## Priorities

- Code Conversion inquiries
- Decimal Point Related/ Eagle
- Allscripts SCM
  - ICDx Order Sets malfunction
  - Allscripts Health Issues Screen Remodeling
  - Minor Superbill reporting items under research
- Issues with Epic- Pending
- OR Manager- Potential Interface issue
- Training Requests

## Issue Tracking Summary

Count of SourceCampus

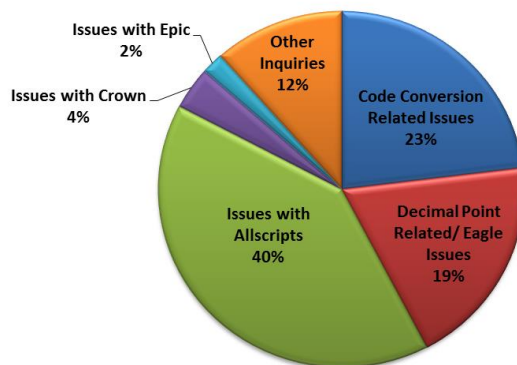
### Number of Issues by Campus



SourceCampus

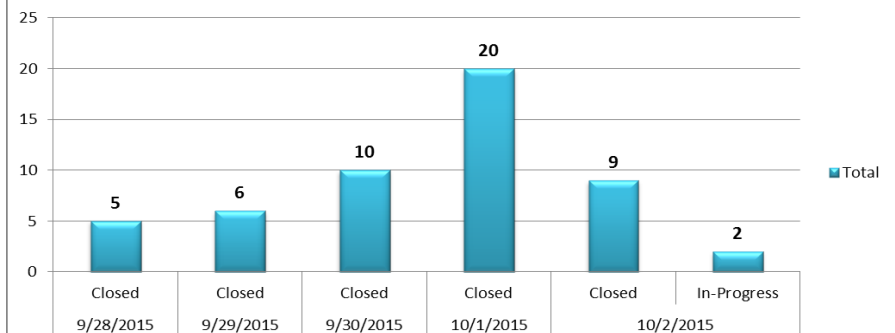
Count of SourceCampus

### Number of Issues by Category



Count of SourceCampus

### Number of Issues by Status



DateEntered

Status

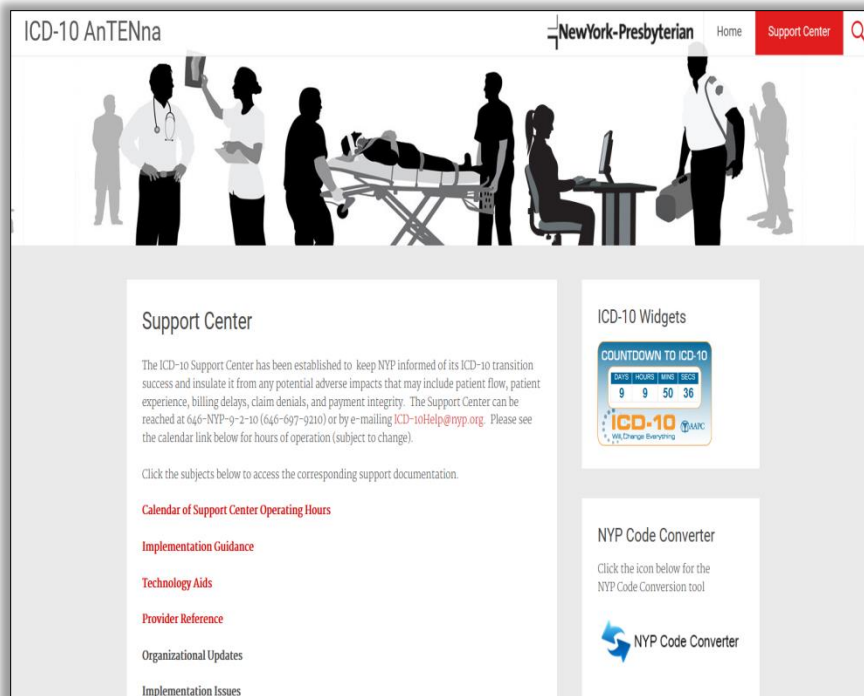
# New & Updated Resources

- Provider Reference
  - FAQ and Job Aid- Allscripts Problems List
  - ICD10 Code Selection in CROWN
- Other Resources & Materials
  - Recurring Service Eagle Flow Job Aid

- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for Superbill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown
- Inpatient claims for October dates of service begin to generate starting October 6, 2015
- Most outpatient claims for October dates of service begin to generate starting October 12, 2015



**Objective:** Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



The screenshot shows the ICD-10 AnTENna website interface. At the top, there is a navigation bar with the NewYork-Presbyterian logo, a 'Home' link, and a 'Support Center' link with a search icon. Below the navigation bar is a large banner image depicting various healthcare professionals in a clinical setting. The main content area is divided into two columns. The left column is titled 'Support Center' and contains a paragraph of introductory text, a link to the 'Calendar of Support Center Operating Hours', and a list of links for 'Implementation Guidance', 'Technology Aids', 'Provider Reference', 'Organizational Updates', and 'Implementation Issues'. The right column is titled 'ICD-10 Widgets' and features a 'COUNTDOWN TO ICD-10' widget showing a timer for 99:50:36, and a 'NYP Code Converter' widget with a blue circular arrow icon and the text 'Click the icon below for the NYP Code Conversion tool'.

## Telephone Hotline

646-'NYP'-9210 (646-697-9210)

## Email

[icd-10help@nyp.org](mailto:icd-10help@nyp.org)

## Website

[ICD-10 AnTENna](#)