















ICD-10 Daily Transition Update

October 6, 2015

Agenda

- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- New & Updated Resources
- Reminders

Review of Current Operating Performance

Performance Metrics	10.01.15	10.02.15	10.05.15	10.06.15
DNF B/WIP	-	-		
Accounts Receivable	-	-		
Cash	-	-		
Denials	-	-		
Documentation*	-	-		
Coding Production				
Ambulatory Coding	-	-	-	-
Support Center Calls	17	7	1	2
ICD-10 Help Inquiries	1	4	4	3
ICD-10 AnTENna Hits	318	254	194	145

- Financial and operating metrics remain largely stable
- Increase in number of provider documentation inquiries

Implementation Accomplishments

Financial/Operational

- Achieved 61% ICDx tool Adoption for IP Cases
- Support center operations have corrected over 1,000 Ambulatory visits containing invalid ICD-9 codes
- Visit reconciliation and reporting tool continues to provide quick identification of problematic accounts
- HIM coded additional 150 inpatient discharges
- Continued campus-wide “ICD-10 Rounding” to ensure transition success

Technical

- Continued stability of all core NYPH applications and interfaces
- Eagle fix effectuated, IP billing now in production
- Achieving greater than 99% ICD-10 data integrity for IP, Ambulatory, and ED coding interfaces

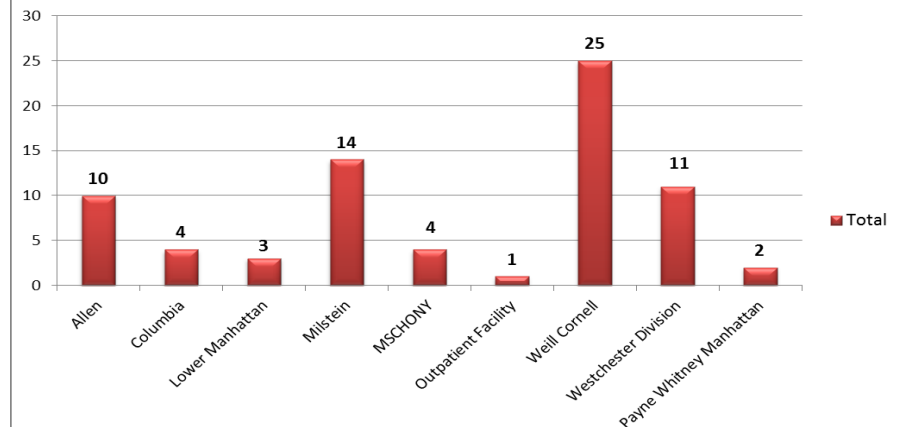
Implementation Items to Resolve

Priorities

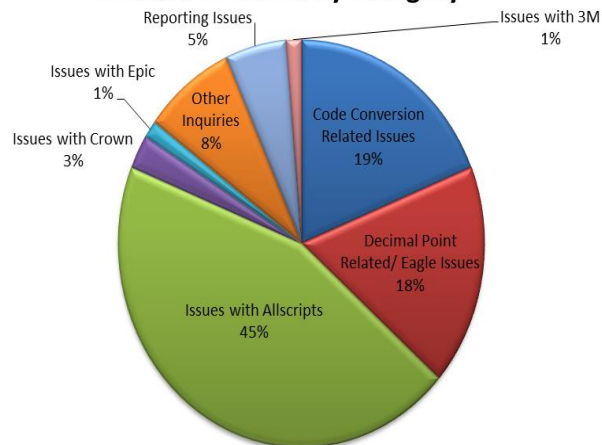
- Reporting
 - Identified Crystal Reports requiring Code conversion and re-configuration
- Decimal/ Eagle
 - Continue to receive inquiries on the entry of codes into Eagle with decimal points
- IT/Applications
 - OR Manager Continues to allow selection of categorical diagnosis codes
 - Continuing to receive Allscripts user rights issues

Issue Tracking Summary

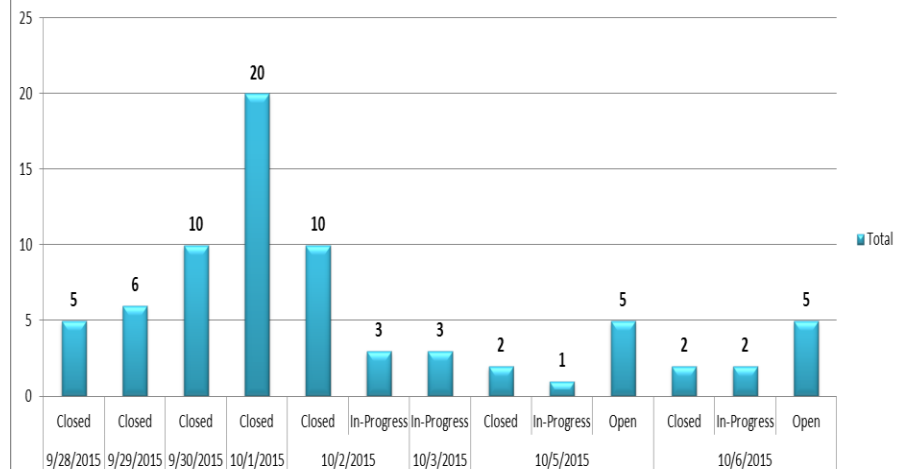
Number of Issues by Campus



Number of Issues by Category



Number of Issues by Status

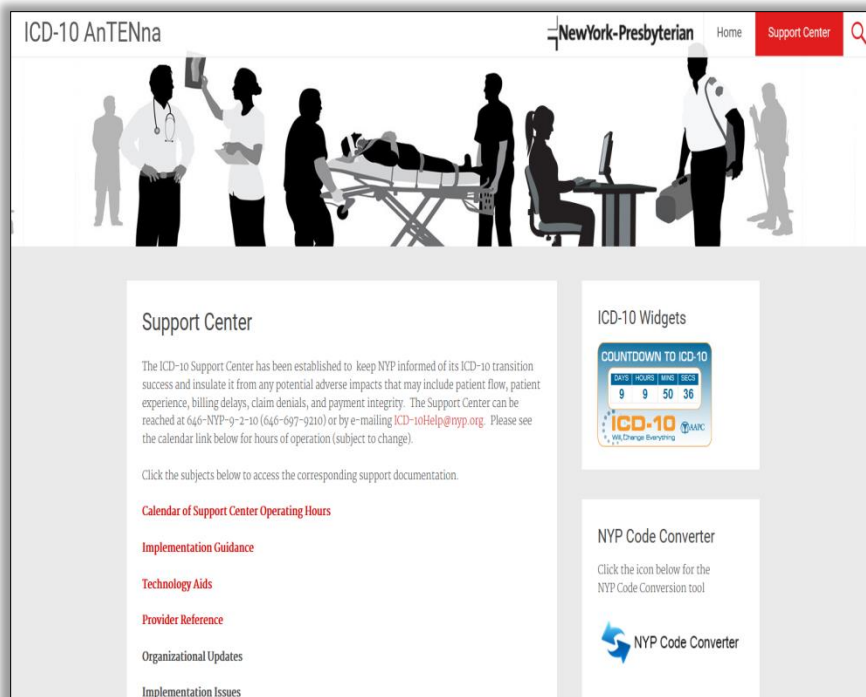


New & Updated Resources

- Technology Aids
 - SuperBill Error Message Infographic
 - OR Manager ICD10 Code Selection Infographic
- Other Resources & Materials
 - Recurring Service Eagle Flow Job Aid
 - Infographic reminder to close out open visits

- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for Superbill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown
- Inpatient claims for October dates of service begin to generate starting October 6, 2015
- Most outpatient claims for October dates of service begin to generate starting October 12, 2015

Objective: Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



The screenshot shows the ICD-10 AnTENna website interface. At the top, there is a navigation bar with the NewYork-Presbyterian logo, 'Home', and 'Support Center' links. Below the navigation bar is a banner image depicting healthcare professionals in various settings. The main content area is divided into two columns. The left column is titled 'Support Center' and contains a paragraph of introductory text, a link to the 'Calendar of Support Center Operating Hours', and a list of links for 'Implementation Guidance', 'Technology Aids', 'Provider Reference', 'Organizational Updates', and 'Implementation Issues'. The right column is titled 'ICD-10 Widgets' and features a 'COUNTDOWN TO ICD-10' widget showing '9 9 50 36' days, hours, minutes, and seconds remaining, and a 'NYP Code Converter' widget with a blue circular arrow icon and the text 'Click the icon below for the NYP Code Conversion tool'.

Telephone Hotline

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[ICD-10 AnTENna](#)