ICD-10 Daily Transition Update

October 7, 2015

Agenda

- Review of Current Operating Performance

- Implementation Accomplishments

- Implementation Issues

- New & Updated Resources

- Reminders

Review of Current Operating Performance

Performance Metrics	10.01.15	10.02.15	10.05.15	10.06.15	10.07.15
DNF B/WIP	-	-	➡️	➡️	➡️
Accounts Receivable	-	-	➡️	➡️	➡️
Cash	-	-	➡️	➡️	➡️
Denials	-	-	➡️	➡️	➡️
Documentation*	-	-	⬇️	⬇️	⬇️
Coding Production	➡️	➡️	➡️	➡️	➡️
Ambulatory Coding	-	-	-	-	-
Support Center Calls	17	7	1	2	2
ICD-10 Help Inquiries	1	4	4	3	0
ICD-10 AnTENna Hits	318	254	194	145	164

- Financial and operating metrics remain largely stable

- Continued to see increase in number of provider documentation inquiries

Implementation Accomplishments

Financial/Operational	Technical

Financial/Operational

- Support center operations corrected an additional 400 Ambulatory visits containing invalid ICD-9 codes

- HIM coded additional 220 inpatient discharges

- ACN targeted "ICD-10 Rounding" proves beneficial for un-reached providers and support staff

- Identified first NYPH claim billed with an ICD-10 code

- Submitted first 100+ claims coded and billed using ICD-10 codes

Technical

- Continued stability of all core NYPH applications and interfaces

- Corrected minor IP billing issue related to AP-DRG grouper

- Achieving greater than 99% ICD-10 data integrity for IP, Ambulatory, and ED coding interfaces

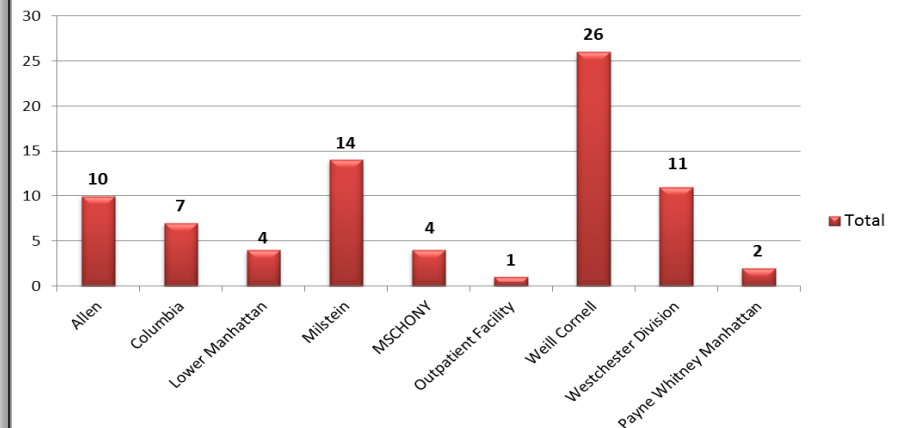- Addressed OR Manager vendor on categorical code list issue

Implementation Items to Resolve
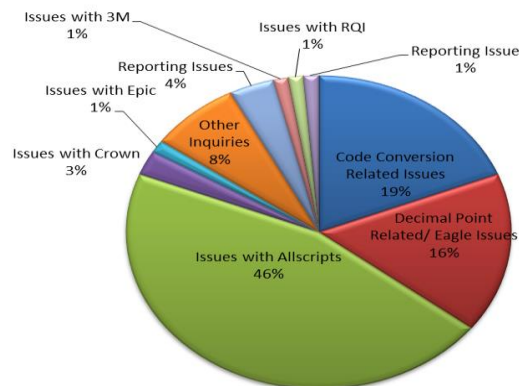
Priorities

- Reporting
  - Pending resolution of Crystal
- IT/Applications
  - OR Manager Continues to allow selection of categorical diagnosis codes
  - Continuing to receive All scripts user rights issues
  - Eagle IP claims pending submission
  - Pending Vendor review of RQI related issue
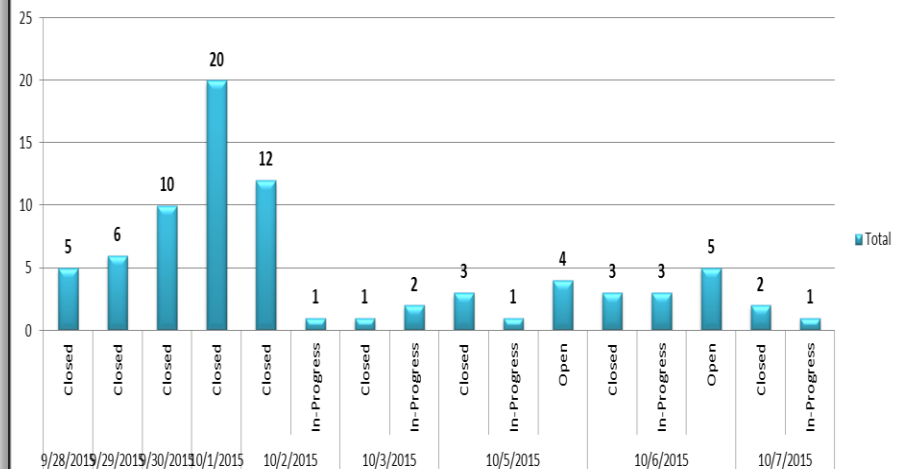
Issue Tracking Summary

Number of Issues by Campus

Campus	Total
Allen	10
Columbia	7
Lower Manhattan	4
Milstein	14
MSCHONY	4
Outpatient Facility	1
Weill Cornell	26
Westchester Division	11
Payne Whitney Manhattan	2

Number of Issues by Category

- Issues with 3M 1%
- Issues with RQI 1%
- Reporting Issue 1%
- Reporting Issues 4%
- Issues with Epic 1%
- Other Inquiries 8%
- Issues with Crown 3%
- Code Conversion Related Issues 19%
- Decimal Point Related/ Eagle Issues 16%
- Issues with Allscripts 46%

Number of Issues by Status

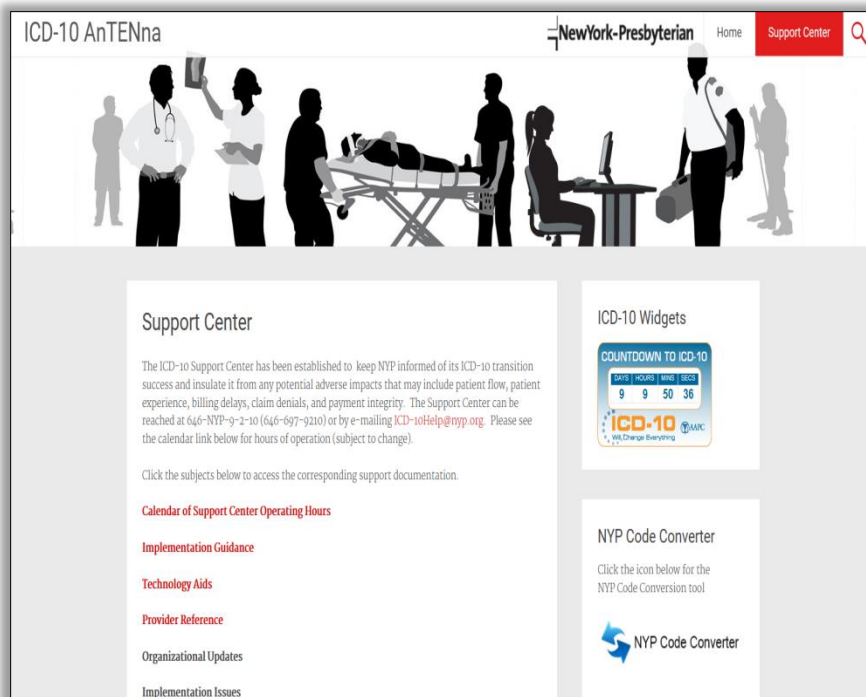| Date	Status	Total
9/28/2015	Closed	5
9/29/2015	Closed	6
9/30/2015	Closed	10
10/1/2015	Closed	20
10/2/2015	Closed	12
	In-Progress	1
10/3/2015	Closed	1
	In-Progress	2
	Closed	3
10/5/2015	In-Progress	1
	Open	4
10/6/2015	Closed	3
	In-Progress	3
	Open	5
10/7/2015	Closed	2
	In-Progress	1

New & Updated Resources

- Technology Aids
  - Adding Diagnosis to Favorites in Health Issues within the SuperBill

- Other Resources & Materials
  - Adding Visit to Therapy Record

Reminders

- ICD-10 is date of service/date of discharge sensitive.

- DO NOT enter decimal points when entering ICD-10 codes in Eagle

- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter

- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill

- Code conversions with multiple options should use the choices with bidirectional arrows

- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown

- Inpatient claims for October dates of service begin to generate starting October 6, 2015

- Most outpatient claims for October dates of service begin to generate starting October 12, 2015

ICD-10 Support Center

NewYork-Presbyterian

Objective: Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.

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