

# ICD-10 Daily Transition Update

October 8, 2015

# Agenda

- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- New & Updated Resources
- Reminders

# Review of Current Operating Performance

Performance Metrics	10.01.15	10.02.15	10.05.15	10.06.15	10.07.15	10.08.15
DNF B/WIP	-	-	➡	➡	➡	➡
Accounts Receivable	-	-	➡	➡	➡	➡
Cash	-	-	➡	➡	➡	➡
Denials	-	-	➡	➡	➡	➡
Documentation*	-	-	⬇	⬇	⬇	⬇
Coding Production	➡	➡	➡	➡	➡	➡
Ambulatory Coding	-	-	-	-	-	-
Support Center Calls	17	7	1	2	2	4
ICD-10 Help Inquiries	1	4	4	3	0	4
ICD-10 AnTENna Hits	318	254	194	145	164	171

- Support Center Inquiries jumped up due to additional All scripts related issues
- Provider documentation inquiries starting to develop a new normal

# Implementation Accomplishments

## Financial/Operational

- Support center operations corrected an additional 450 Ambulatory visits containing invalid ICD-9 codes
- HIM coded additional 200 inpatient discharges
- Two-thirds of IP claims successfully billed and submitted

## Technical

- Continued stability of all core NYPH applications and interfaces
- Continue to Achieve greater than 99% ICD-10 data integrity for IP, Ambulatory, and ED coding interfaces

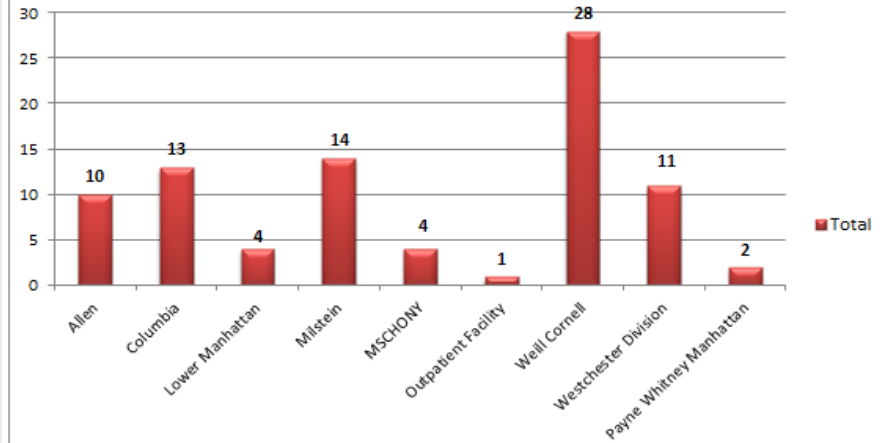
# Implementation Items to Resolve

## Priorities

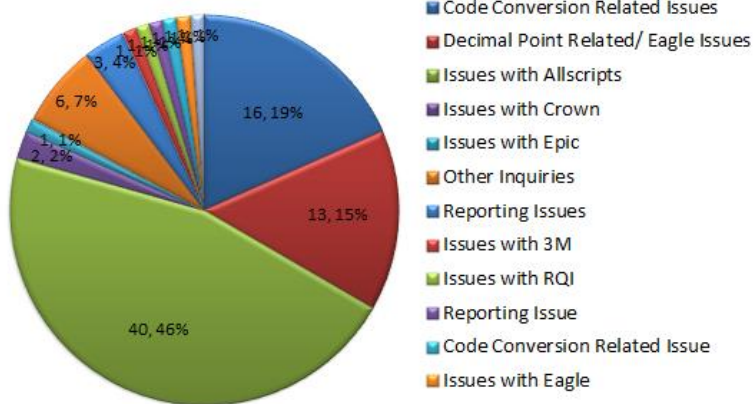
- Reporting
  - Pending resolution of Crystal
- IT/Applications
  - Allscripts printview screen showing incorrect Dx code
  - Unbilled Eagle IP claims under review
  - Potential Epic to Eagle interface issue uncovered
  - Hard Coded ICD9 Superbill Templates found
  - Relay Health Dropping Dx codes

## Issue Tracking Summary

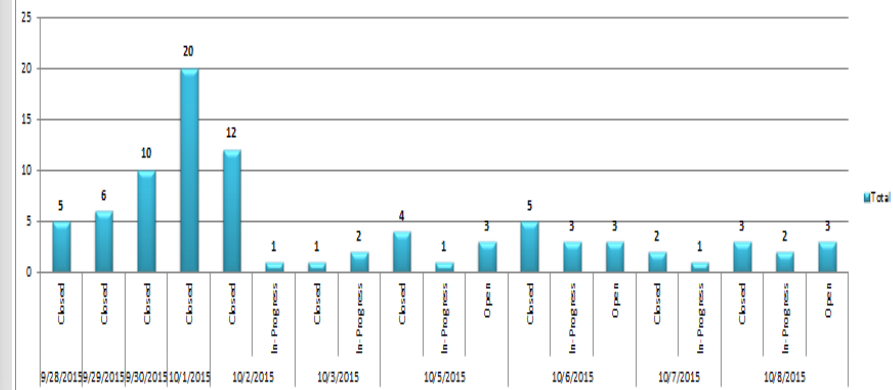
### Number of Issues by Campus



### Number of Issues by Category



### Number of Issues by Status

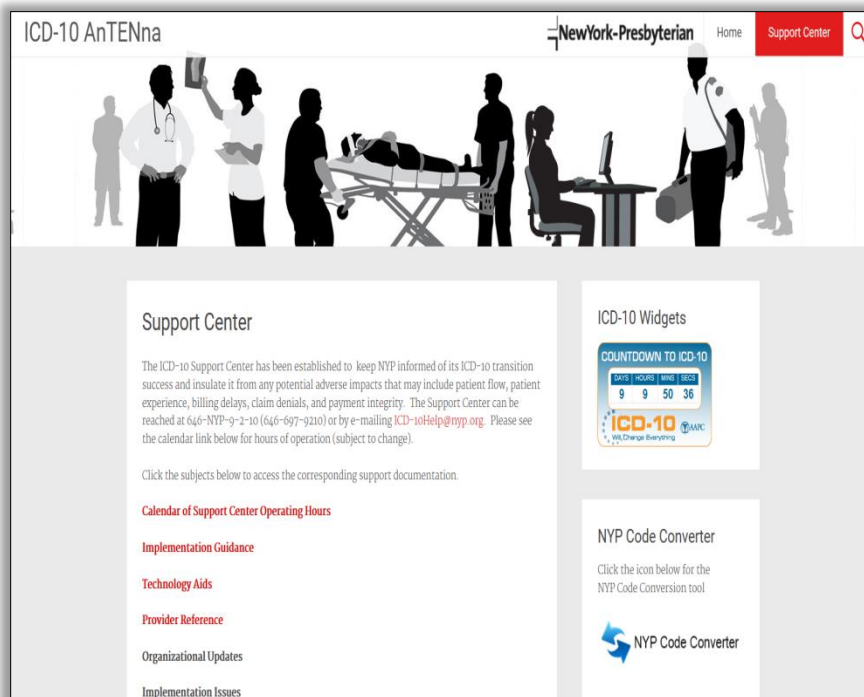


# New & Updated Resources

- Technology Aids
  - How to Map Health Issues to ICD10 compliant Health Issues in Allscripts

- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown
- Inpatient claims for October dates of service begin to generate starting October 6, 2015
- Most outpatient claims for October dates of service begin to generate starting October 12, 2015

**Objective:** Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



## Telephone Hotline

646-'NYP'-9210 (646-697-9210)

## Email

[icd-10help@nyp.org](mailto:icd-10help@nyp.org)

## Website

[ICD-10 AnTENna](#)