

ICD-10 Daily Transition Update

October 9, 2015

Agenda

- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- New & Updated Resources
- Reminders

Review of Current Operating Performance

Performance Metrics	10.01.15	10.02.15	10.05.15	10.06.15	10.07.15	10.08.15	10.09.15
DNF B/WIP	-	-	→	→	→	→	↓
Accounts Receivable	-	-	→	→	→	→	→
Cash	-	-	→	→	→	→	→
Denials	-	-	→	→	→	→	→
Documentation*	-	-	↓	↓	↓	↓	→
Coding Production	→	→	→	→	→	→	↑
Ambulatory Coding	-	-	-	-	-	-	
Support Center Calls	17	7	1	2	2	4	3
ICD-10 Help Inquiries	1	4	4	3	0	4	1
ICD-10 AnTENna Hits	318	254	194	145	164	171	176

- Support Center Inquiries jumped up due to additional All scripts related issues
- Increase in DNFB due to Eagle IP claim billing issue. Expected to normalize next week

Implementation Accomplishments

Financial/Operational

- Support center operations corrected an additional 450 Ambulatory visits containing invalid ICD-9 codes
- HIM Coded Discharges within the last 24hrs:

<u>Cornell</u>	<u>Columbia</u>
IP - 137	IP - 122
ER - 325	ER - 148
ASU - 168	ASU - 39
- Two-thirds of IP claims successfully billed and submitted
- Began receiving claim status transactions indicating approval for payment for several Oct. 1st discharges

Technical

- Continued stability of all core NYPH applications and interfaces
- Eagle inpatient billing error now resolved. Pending validation.
- Allscripts interface enhanced to transmit up to twelve Dx codes

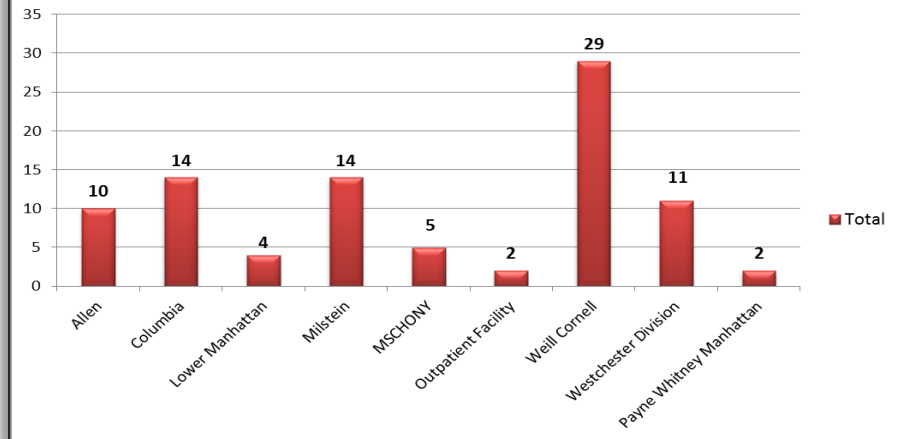
Implementation Items to Resolve

Priorities

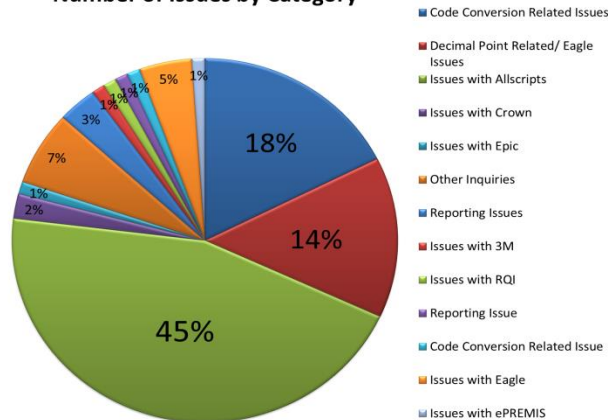
- Eagle
 - LMH interface issue regarding Dx code transmission under review
 - Outpatient billing poised to bill Sunday evening
 - Medicare Part B IP claims under review
- Allscripts
 - Nursing template in Superbill not reconfigured to transmit ICD10 codes
 - Print-view screen resolution pending

Issue Tracking Summary

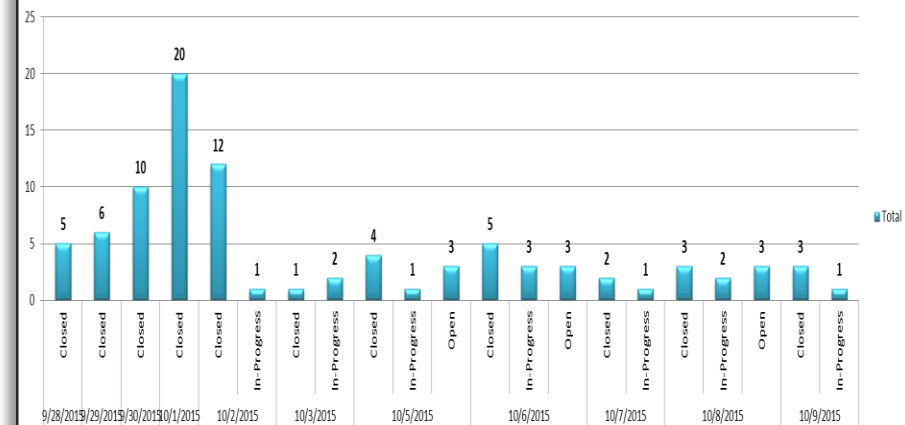
Number of Issues by Campus



Number of Issues by Category



Number of Issues by Status

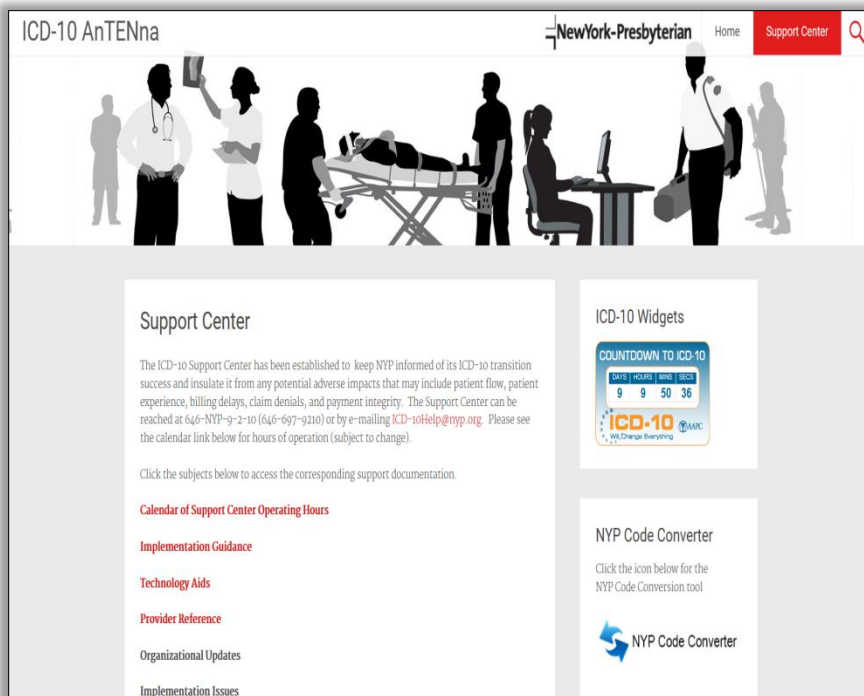


New & Updated Resources

- Technology Aids
 - Updating Unmapped Health Issues in Allscripts SCM
- Implementation Alerts/Reminders
 - Implementation Reminder for closing outpatient visits in Eagle
 - Implementation Reminder for Viewing Dual Coded Encounters (ICD-9 & ICD-10)

- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown
- Inpatient claims for October dates of service begin to generate starting October 6, 2015
- Most outpatient claims for October dates of service begin to generate starting October 12, 2015

Objective: Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



The screenshot shows the ICD-10 AnTENna website interface. At the top, there is a navigation bar with the NewYork-Presbyterian logo, 'Home', and 'Support Center' links. Below the navigation bar is a banner image depicting healthcare professionals in various settings. The main content area is divided into two columns. The left column is titled 'Support Center' and contains a paragraph explaining the center's purpose, a list of links for 'Calendar of Support Center Operating Hours', 'Implementation Guidance', 'Technology Aids', 'Provider Reference', 'Organizational Updates', and 'Implementation Issues'. The right column is titled 'ICD-10 Widgets' and features a 'COUNTDOWN TO ICD-10' widget showing '9 9 50 36' days, hours, minutes, and seconds remaining, and a 'NYP Code Converter' widget with a blue circular arrow icon and the text 'Click the icon below for the NYP Code Conversion tool'.

Telephone Hotline

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Website

[ICD-10 AnTENna](#)