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ICD-10 Daily Transition Update

October 12, 2015

AMAZING THINGS ARE HAPPENING HERE

Agenda

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- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- New & Updated Resources
- Reminders

Review of Current Operating Performance

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Performance Metrics	10.02.15	10.05.15	10.06.15	10.07.15	10.08.15	10.09.15	10.12.15
DNF B/WIP	-		→	→	→	→	↓
Accounts Receivable	-		→	→	→	→	→
Cash	-	-	→	→	→	→	→
Denials	-		→	→	→	→	→
Documentation*	-		↓	↓	↓	↓	→
Coding Production	→	→	→	→	→	→	↑
Ambulatory Coding	-	-	-	-	-	-	-
Support Center Calls	7	1	2	2	4	3	3
ICD-10 Help Inquiries	4	4	3	0	4	1	2
ICD-10 AnTENna Hits	254	194	145	164	171	176	181

- Support Center continues to receive document and form conversion requests
- Monitoring ICD-10 OP Billing expected to quantify effect on DNFB

Implementation Accomplishments

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Financial/Operational

- Support center operations corrected an additional 300 Ambulatory visits containing invalid ICD-9 codes
- HIM Coded Discharges within the last 24hrs:

Cornell	Columbia
IP - 76	IP - 0
ER – 107	ER - 197
ASU – 0	ASU - 42

- Submitted 4,579 OP claims containing ICD-10 Dx codes

Technical

- Continued stability of all core NYPH applications and interfaces
- Eagle inpatient billing error now resolved.
- Eagle LMH interface issue resolved
- OR Manager Visits report confirmed new fix put in by vendor to prevent ICD-9 codes from being selected for post October 1 DOS.

Implementation Items to Resolve

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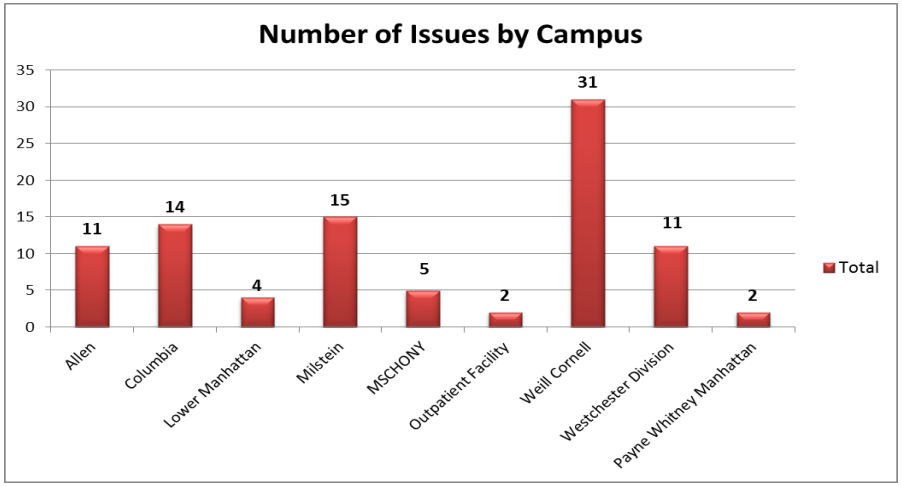
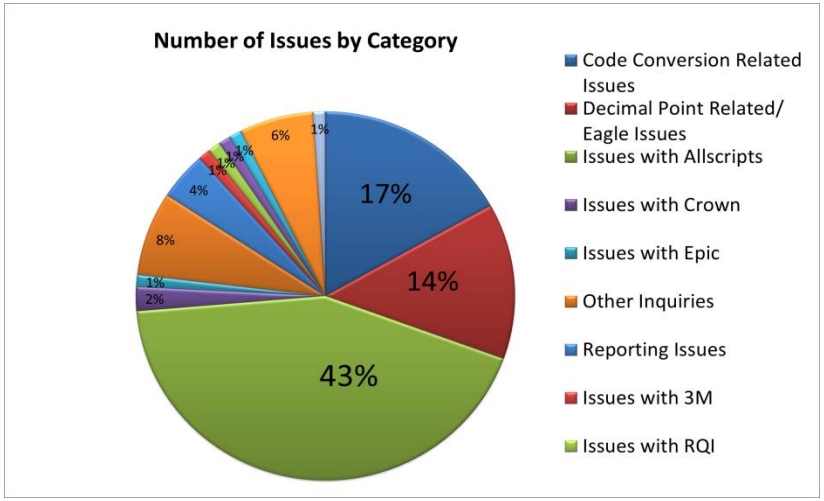
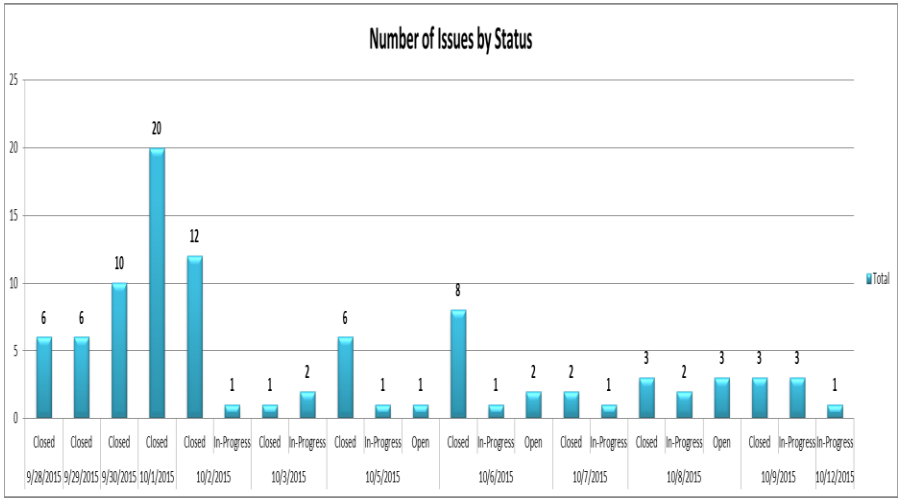
Priorities

- Eagle
  - Reconciliation Mechanism for OP billing
  - Invalid categorization of "External Cause of injury" codes
- Allscripts
  - Nursing template in Superbill not reconfigured to transmit ICD10 codes

Issue Tracking Summary







New & Updated Resources

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- Technology Aids
  - Updating Unmapped Health Issues in Allscripts SCM

Reminders

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- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown
- Inpatient claims for October dates of service begin to generate starting October 6, 2015
- Most outpatient claims for October dates of service begin to generate starting October 12, 2015

ICD-10 Support Center

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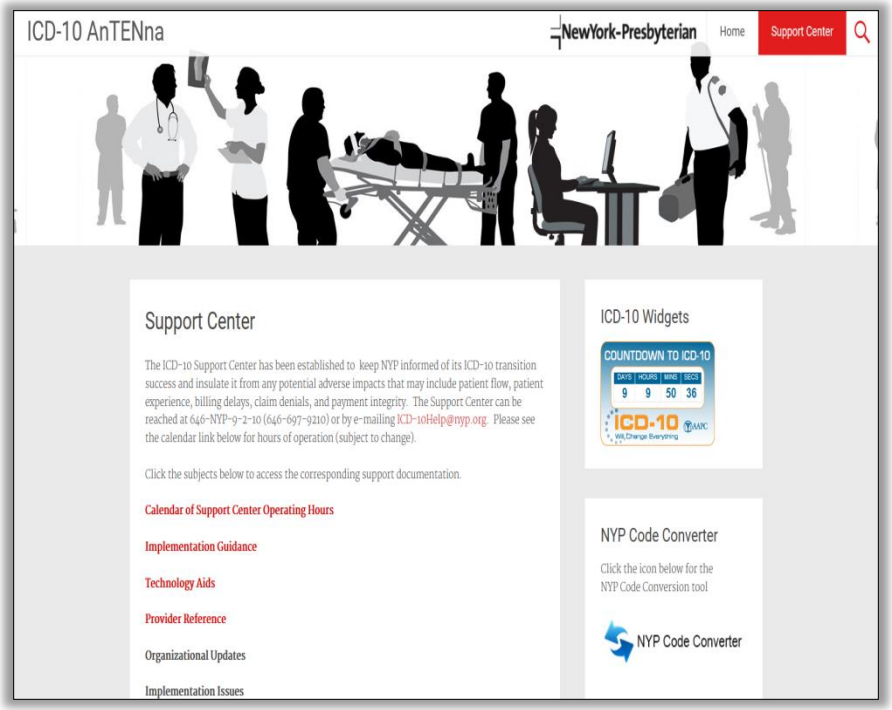
Objective: Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



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