

# ICD-10 Daily Transition Update

October 13, 2015

# Agenda

- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- Reminders

# Review of Current Operating Performance

Performance Metrics	10.05.15	10.06.15	10.07.15	10.08.15	10.09.15	10.12.15	10.13.15
DNFB/WIP		→	→	→	→	↓	→
Accounts Receivable		→	→	→	→	→	→
Cash		→	→	→	→	→	→
Denials		→	→	→	→	→	→
Documentation*		↓	↓	↓	↓	→	↓
Coding Production	→	→	→	→	→	↑	→
Support Center Calls	1	2	2	4	3	3	2
ICD-10 Help Inquiries	4	3	0	4	1	2	0
ICD-10 AnTENna Hits	194	145	164	171	176	181	142

- Continued submission of outpatient claims
- Continued increases in provider inquires by documentation improvement staff

# Implementation Accomplishments

## Financial/Operational

- Confirmation of first inpatient claim payment
- HIM Coded Discharges within the last 24hrs:

<u>Cornell</u>	<u>Columbia</u>
IP - 210	IP - 174
ER - 384	ER - 409
ASU - 128	ASU - 76
- Submitted **4,579** OP claims containing ICD-10 Dx codes.
- Achieved ICDx interaction with 84% of all inpatient encounters

## Technical

- Continued stability of all core NYPH applications and interfaces
- 90% of truncated codes due to faulty R4 to eagle interface corrected
- OR Manager vendor submitted multiple options for eliminating invalid codes from data dictionaries
- Continued decreases in number of erroneously coded (i.e. - ICD-9) encounters

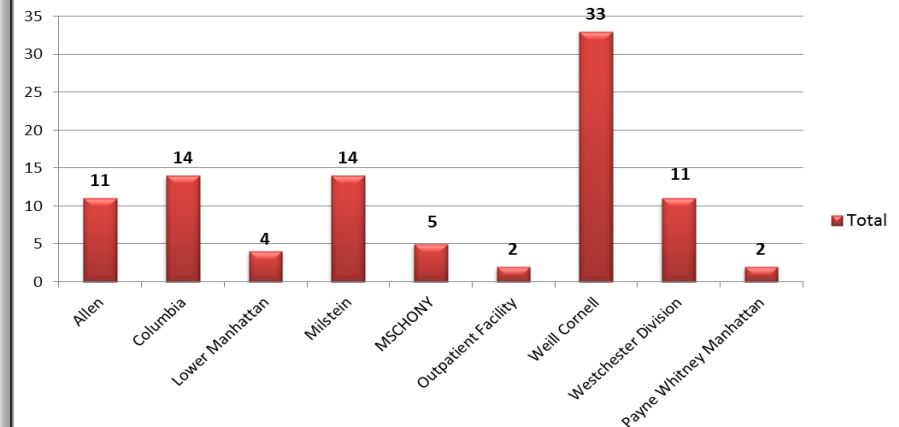
# Implementation Items to Resolve

## Priorities

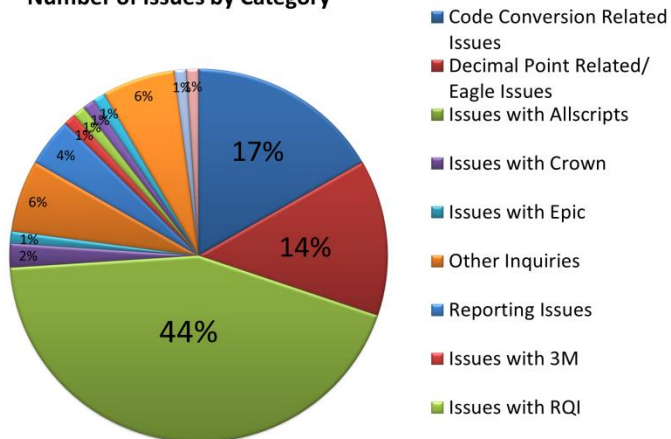
- Interface/IT
  - OPTUM MRT Issue. 7th digit of ECODE mapping to Omnipro by OPTUM (MRT DDE)
- Allscripts
  - ICDx Widget – issue with input of psych diagnosis codes

## Issue Tracking Summary

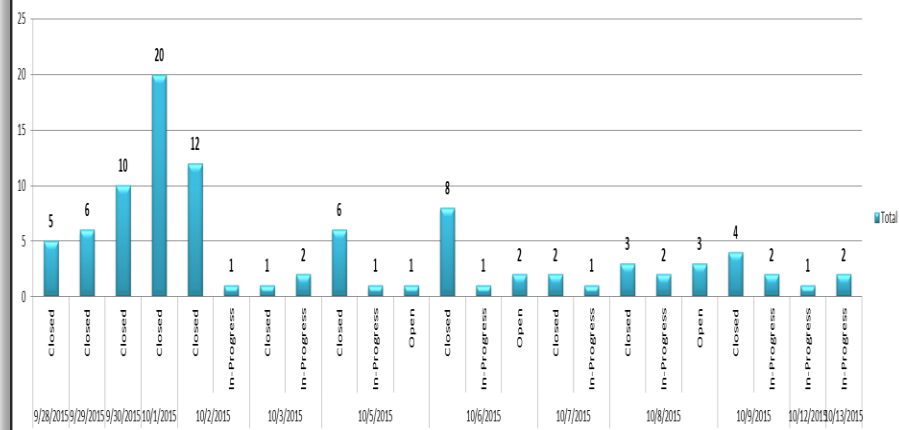
### Number of Issues by Campus



### Number of Issues by Category

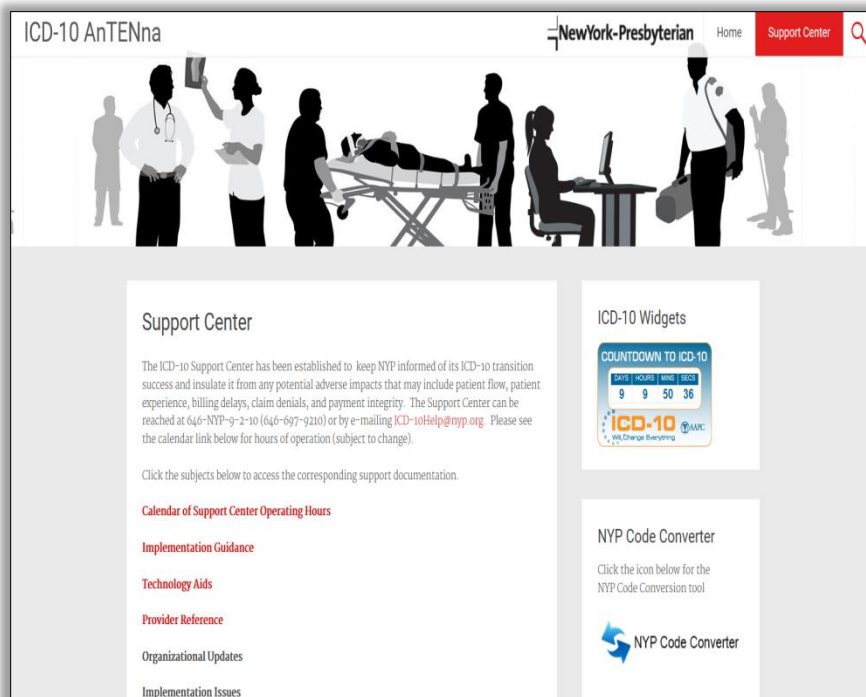


### Number of Issues by Status



- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown

**Objective:** Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



## Telephone Hotline

646-'NYP'-9210 (646-697-9210)

## Email

[icd-10help@nyp.org](mailto:icd-10help@nyp.org)

## Website

[ICD-10 AnTENna](#)