NewYork-Presbyterian

ICD-10 Daily Transition Update

October 14, 2015

AMAZING THINGS ARE HAPPENING HERE

Agenda

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- Review of Current Operating Performance
- Implementation Accomplishments
- Implementation Issues
- Reminders

Review of Current Operating Performance

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Performance Metrics	10.06.15	10.07.15	10.08.15	10.09.15	10.12.15	10.13.15	10.14.15
DNFB/WIP	→	→	→	→	↓	→	→
Accounts Receivable	→	→	→	→	→	→	→
Cash	→	→	→	→	→	→	→
Denials	→	→	→	→	→	→	→
Documentation*	↓	↓	↓	↓	→	↓	↓
Coding Production	→	→	→	→	↑	→	→
Support Center Calls	2	2	4	3	3	2	3
ICD-10 Help Inquiries	3	0	4	1	2	0	0
ICD-10 AnTENna Hits	145	164	171	176	181	142	153

- Claims submission beginning to show normal trends
- Continued increases in provider inquires by documentation improvement staff

Implementation Accomplishments

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Financial/Operational

- HIM Coded Discharges within the last 24hrs:

Cornell	Columbia
IP - 180	IP - 129
ER – 373	ER - 405
ASU – 149	ASU - 125

- Submitted additional 3,300 claims containing ICD-10 Dx codes.
- Achieved ICDx interaction with 88% of all inpatient encounters
- Utilized OP APG Edit to capture claims poised to hit WIP

Technical

- Continued stability of all core NYPH applications and interfaces
- OR Manager vendor submitted multiple options for eliminating invalid codes from data dictionaries
- Continued decreases in number of erroneously coded (i.e. - ICD-9) encounters

Implementation Items to Resolve

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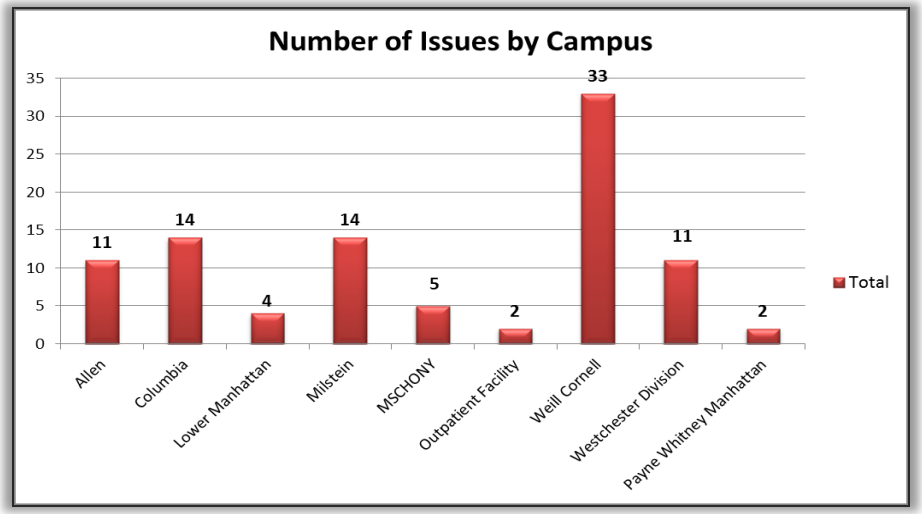
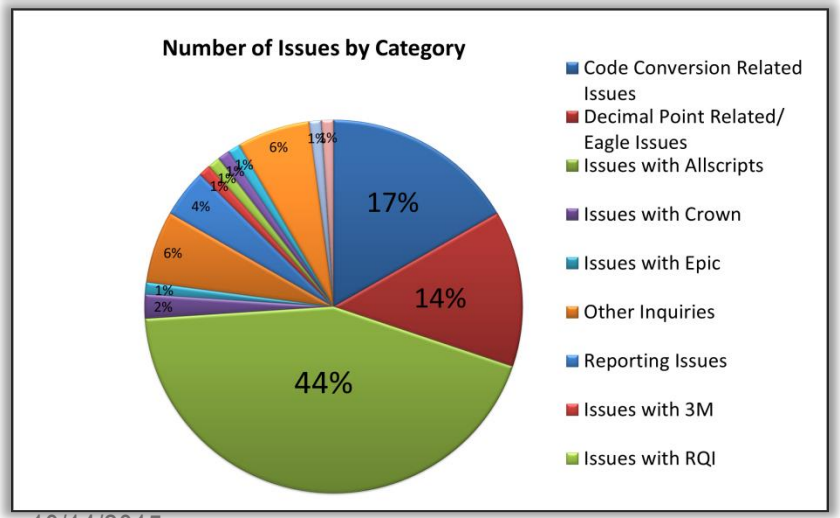
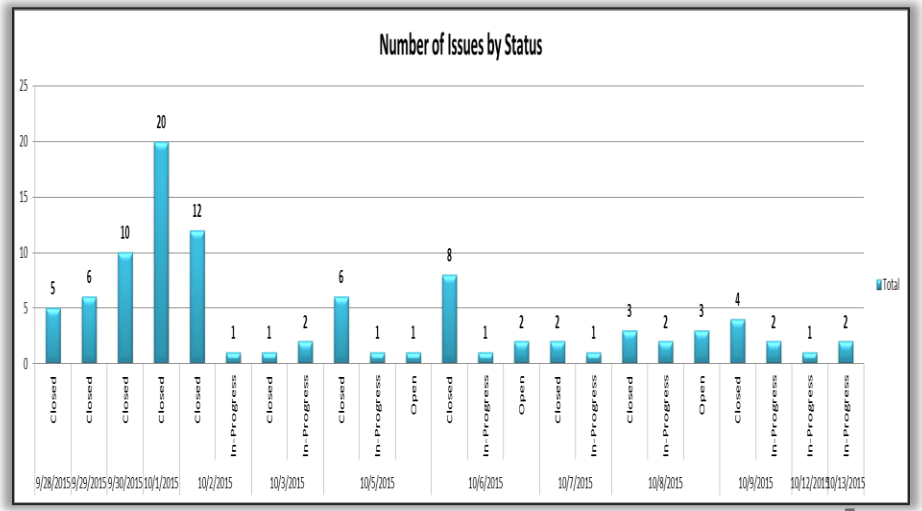
Priorities

- Interface/IT
  - Crown/Icharge Template issue identified and being monitored by IT
- Allscripts
  - ICDx Widget – issue with input of psych diagnosis codes
  - Continuing to monitor volume of codes being sent on visits to validate Allscripts super bill fix

Issue Tracking Summary







Reminders

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- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown

ICD-10 Support Center

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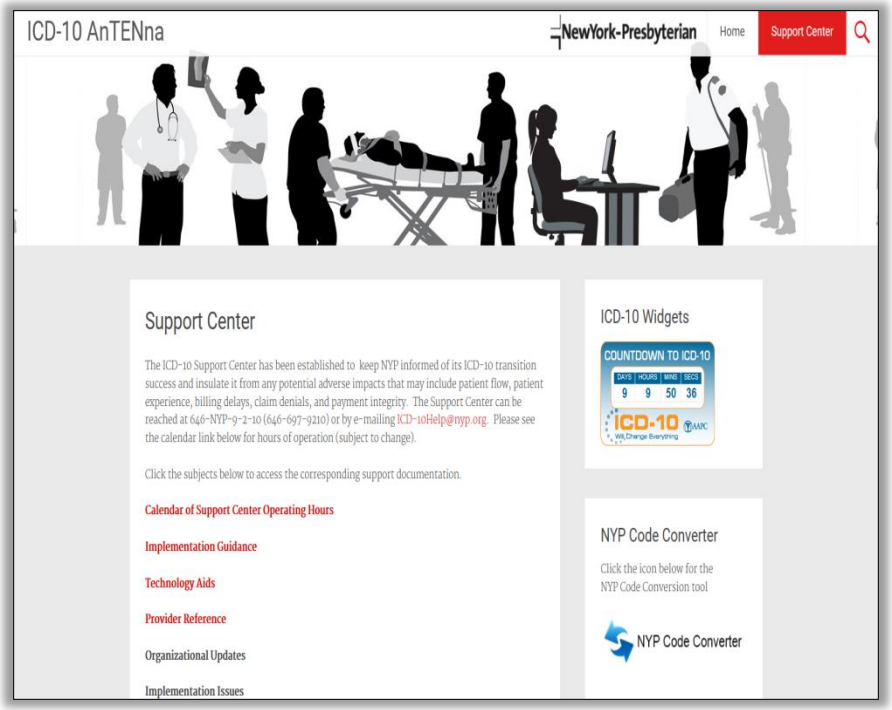
Objective: Keep the organization informed of ICD-10 implementation success and insulate against any potential adverse impacts to patient experience and financial performance.



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