Reminder: Daily Remediation of Open Visits

Daily reconciliation and closing of all registered patient encounters are essential to ensure that services provided will be billed accurately. A closed encounter must include the name of the attending physician, visit type, discharge date, discharge disposition, discharge time, and diagnosis code(s). If any of these critical elements are missing, the claim cannot be processed. To ensure that all encounters for care are discharged in Eagle, use the EagleView **Open Visit** report. Accounts that appear on this report need immediate remediation.

When running the Open Visits report, leave the **Visit Date Range** blank on the query screen so that all open visits will appear on the report.

The **Open Visits Results** screen will provide the count on the Open Visits.

The **Open Visit Results Details** section will list all accounts that are still open. For easy manipulation of the data, export to Excel and filter by visit date.