







ICD-10 Operational Transition




October 30, 2015

Agenda

Topic	Presenter
Current State of Implementation Performance	A. Anwer
Outstanding Issues & Applicable Contingency Procedures	A. Anwer
How to Identify Post October 1 st Visits w/ ICD-9 Codes	Y. Ferreras
How to use the NYP Code Converter	D. Zwiebel
How to Use Preferred Mapping Options in Allscripts Superbill to Link Existing Health Issues	J. Loria , P. Davis
How to Pull an Open Visit Report Using EagleView	Y. Ferreras
Important Reminders	F. Seeburg
Ongoing Support: Code Conversion	F. Seeburg
Resources	F. Seeburg
ICD-10 Support	F. Seeburg

Current State of Implementation Performance*

Performance Metrics	Jan – Aug 2015	October
DNFB/WIP	11.11	
Accounts Receivable	50.63	
Cash (IP,OP)	39% 30%	
Denials	11.4%	
IP Coding Production	10,539	
CMI (MS, APR)	1.83 1.37	

STOP LIGHT KEY	
	Holding Steady
	Unfavorable, but improving
	Unfavorable

Implementation Accomplishments

- Submitted 46,000 ICD-10 claims to insurance carriers
- Close to 1,300 inpatient October discharges paid by insurance carriers
- Coding productivity at 85% of historical averages
- Continued stability of all core NYPH applications and interfaces
- Corrected approximately 8,000 erroneously coded outpatient encounters (@ 5% of total volume)
- Achieved ICDx interaction with 89% of all inpatient encounters
- Minimal to no inflow of ICD-9 codes on October registrations.
- Completed “ICD-10 Rounds” for more than 30 entry points across ACN, Admitting, and Ancillary Service Areas at NYPH.
- Developed and populated ICD-10 AnTENna Website with numerous support documents and guidance resources

* - Figures and estimates as of October 23, 2015

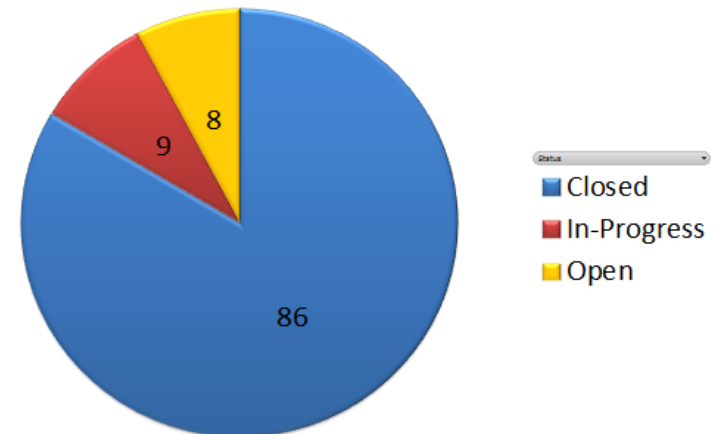
Outstanding Issues & Contingency Procedures

Priorities

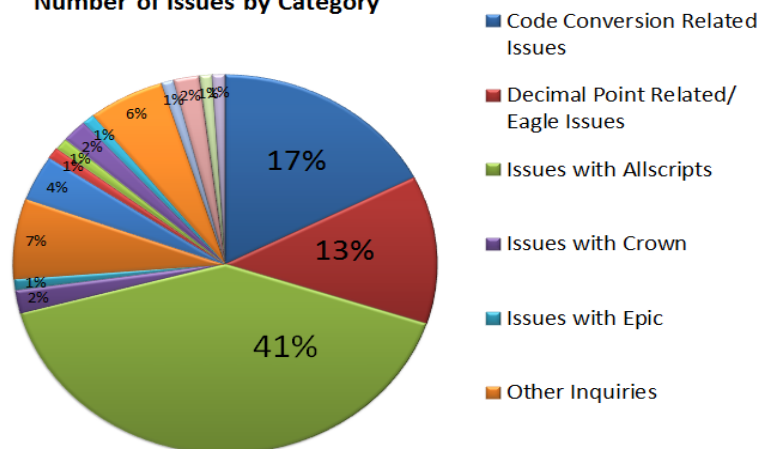
- Crossover period claims requiring adjustments to split billing programs in Eagle
- Dual coding required for select inpatient and outpatient encounters
- HealthFirst denying Medicare product line claims
- Empire Blue Cross unable to provide transaction acknowledgment report
- Payment (and non-payment) monitoring

Issue Tracking Summary

Status of Reported Issues



Number of Issues by Category

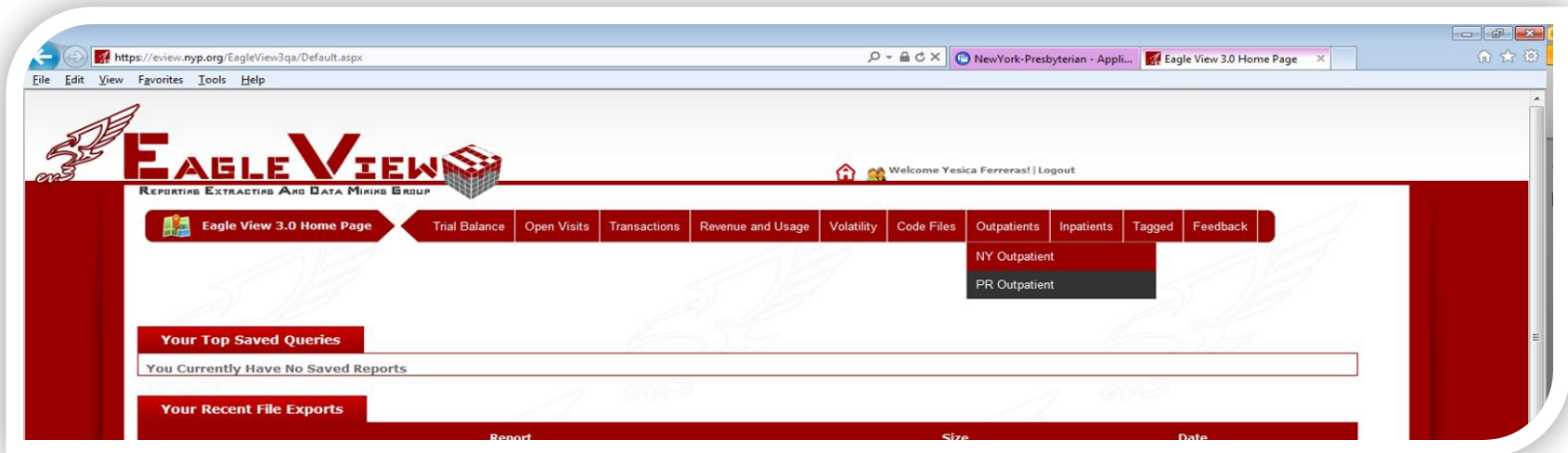


How to Identify Post October 1st Visits w/ ICD-9 Codes

October 30, 2015

How to Identify Post October 1st Visits w/ ICD-9 Codes

Proper coding of all registered patient encounters is essential to ensuring that services provided are billed timely and accurately. All patient encounters with a date of service of Oct. 1st or later must be coded with ICD-10 codes. To identify cases after Oct. 1st that have ICD-9 codes in Eagle, use the EagleView **Outpatient Visit** report.



https://eview.nyp.org/EagleView3qa/Default.aspx

File Edit View Favorites Tools Help

EAGLE VIEW
REPORTING EXTRACTING AND DATA MIXING GROUP

Welcome Yesica Ferreras! | Logout

Eagle View 3.0 Home Page Trial Balance Open Visits Transactions Revenue and Usage Volatility Code Files Outpatients Inpatients Tagged Feedback

NY Outpatient
PR Outpatient

Your Top Saved Queries
You Currently Have No Saved Reports

Your Recent File Exports

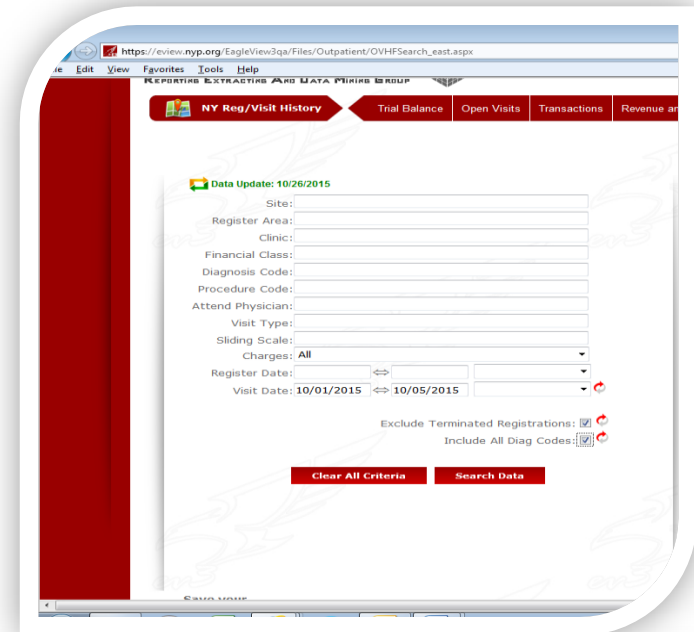
Report	Size	Date
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How to Identify Post October 1st Visits w/ ICD-9 Codes *(cont.)*

When running the Outpatient Visit file, be sure to select your **Registration area / Clinic ID** and the **Visit date**

Then place a check mark in the **'Exclude Terminated Registrations'** and **'Include All Diag Codes'** fields

Click on **'Search Data'** to run the report



The **Visit History Results** screen will display a view only detailed account listing.

For easy manipulation of the data, export to Excel

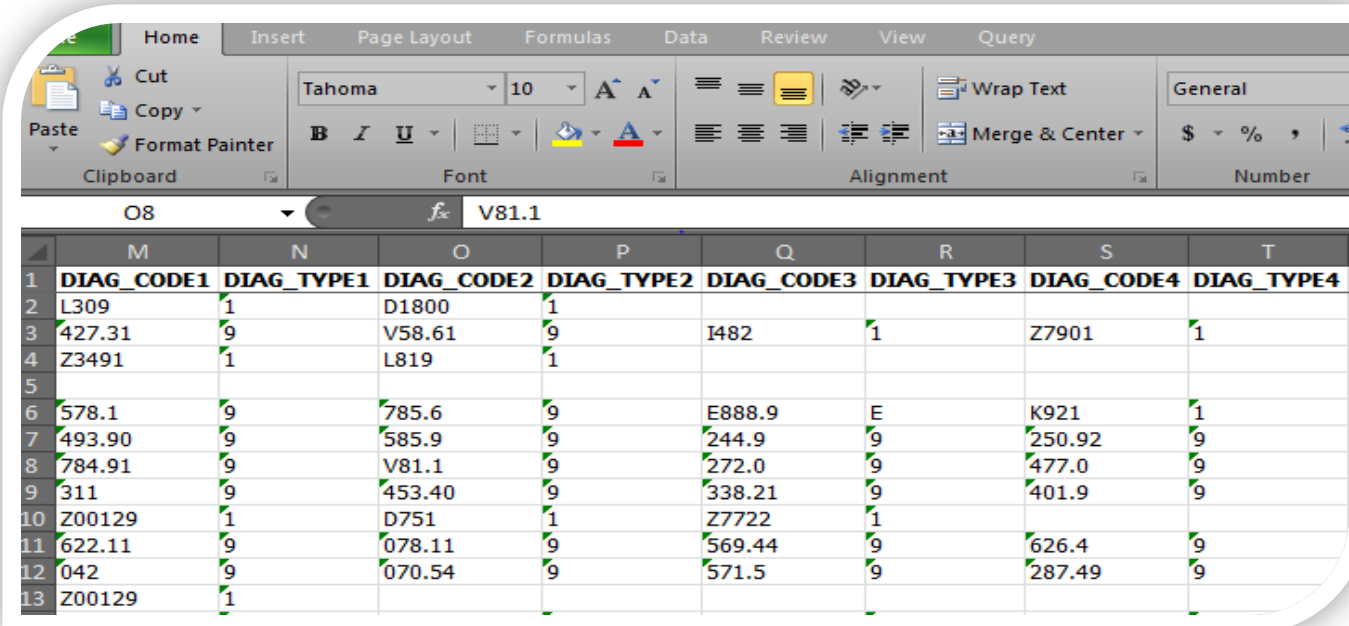


How to Identify Post October 1st Visits w/ ICD-9 Codes *(cont.)*

Once in Excel, Diagnosis Codes can be found in the 'DIAG_CODE' fields, along with an ICD-9 indicator, located directly to the right of each diagnosis cell in the 'DIAG_TYPE' field.

Review all fields with diagnosis code information to identify the incorrect use of ICD-9 codes.

Cases with both ICD-9 and ICD-10 codes on an account are acceptable; Eagle will send out the appropriate code, you want to look for those cases where only an ICD-9 code is present.



The screenshot shows an Excel spreadsheet with the following data:

	M	N	O	P	Q	R	S	T
	DIAG_CODE1	DIAG_TYPE1	DIAG_CODE2	DIAG_TYPE2	DIAG_CODE3	DIAG_TYPE3	DIAG_CODE4	DIAG_TYPE4
1	L309	1	D1800	1				
2	427.31	9	V58.61	9	I482	1	Z7901	1
3	Z3491	1	L819	1				
4								
5	578.1	9	785.6	9	E888.9	E	K921	1
6	493.90	9	585.9	9	244.9	9	250.92	9
7	784.91	9	V81.1	9	272.0	9	477.0	9
8	311	9	453.40	9	338.21	9	401.9	9
9	Z00129	1	D751	1	Z7722	1		
10	622.11	9	078.11	9	569.44	9	626.4	9
11	042	9	070.54	9	571.5	9	287.49	9
12	Z00129	1						
13								

How to Identify Post October 1st Visits w/ ICD-9 Codes *(cont.)*

Translate the code from ICD-9 to 10, and then utilize the Outpatient Registration Maintenance menu in Eagle to add ICD-10 codes (without a decimal)

```

=== VISIT DATE: 10/01/15 === TIME: 01:55P =====
OR TM: | ANEST: TYP: AGC6 CHG: CIMA0013 CL: C CLOSED
ICD DIAG/PROC- FND: D/P-VSN:
TP CODE VSN DESCRIPTION DIAGS/PROCS TP CODE VSN DESCRIPTION DIAGS/PROCS
-----
1 D 311 9 DEPRESSIVE DISORDER NEC 2 D 453.40 9 AC DVT/EMBL LOW EXT NOS
3 D 338.21 9 CHRONC PAIN D/T TRAUMA 4 D 401.9 9 HYPERTENSION NOS
5 D 303.90 9 ALCOH DEP NEC/NOS-UNSPEC 6 D F329 0 MDD, 1 episode, unspecif
7 D I82409 0 Ac emb/thrns dp vns of u 8 D G8921 0 Chronic pain due to trau
9 D I10 0 Essential (primary) HTN 10 D F1020 0 AD, uncomplicated
11 12
13 14
  
```

How to use the NYP Code Converter

October 30, 2015

Using NYP Code Converter to Convert Diagnosis Codes



- The NYP Code Converter is an ICD-10 transition period tool developed by NYP (in collaboration with Columbia University) to assist operating areas and staff to translate ICD-9 codes to equivalent ICD-10 options based on the Centers for Medicare and Medicaid Services (CMS) General Equivalency Mappings (GEMs) crosswalk tables.
- Staff may access the NYP Code Converter through the ICD-10 AnTENna website (<http://nyplearningcenter.org/apps/eLearning/cms/icd10/>) by clicking on the link in the box highlighted in the image to the right.



ICD-10 AnTENna

NewYork-Presbyterian Home Support Center

ICD-10 Project releases operating guidance for transition period code conversion activities

September 8, 2015 Jason Gottlieb

Code conversion is defined as an exercise to supply, replace, and/or update ICD-9 diagnosis and/or ICD-9 procedure codes with equivalent ICD-10 codes. Code conversion is a necessary ICD-10 transition period activity for a number of clinical, operational, and financial activities. The updating and/or conversion of ICD-9 codes to ICD-10 codes support the Hospital's ongoing operations with an ICD-10 ready data infrastructure. NYP's ability to define accurate ICD-10 codes supports among other things, medical necessity, financial clearance, patient population selections, pre-registration, and myriad reporting requirements both internally and externally.

The purpose of this guidance document is to provide direction for the situations, circumstances, and vehicles by which and for which it is considered acceptable and appropriate for NYP to engage in ICD-9 to ICD-10 code conversion activities. The ICD-10 transition across the continuum of care and multiple providers, vendors, payers, and regulatory agencies will present many complexities. As such, it is a practical reality that entities on which NYP may demonstrate varying levels of dependence for diagnosis code data and/or definition will span the spectrum of overall ICD-10 readiness. It is reasonable to assume that situations for which NYP receives ICD-

ICD-10 Widgets


COUNTDOWN TO ICD-10

DAYS	HOURS	MIN	SECS
14	8	43	54

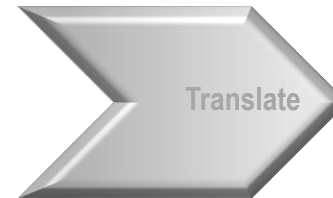
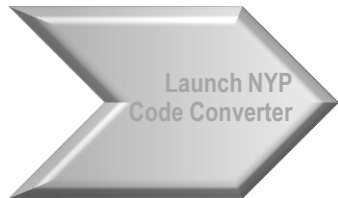
ICD-10 GEMs Change Mapping

NYP Code Converter

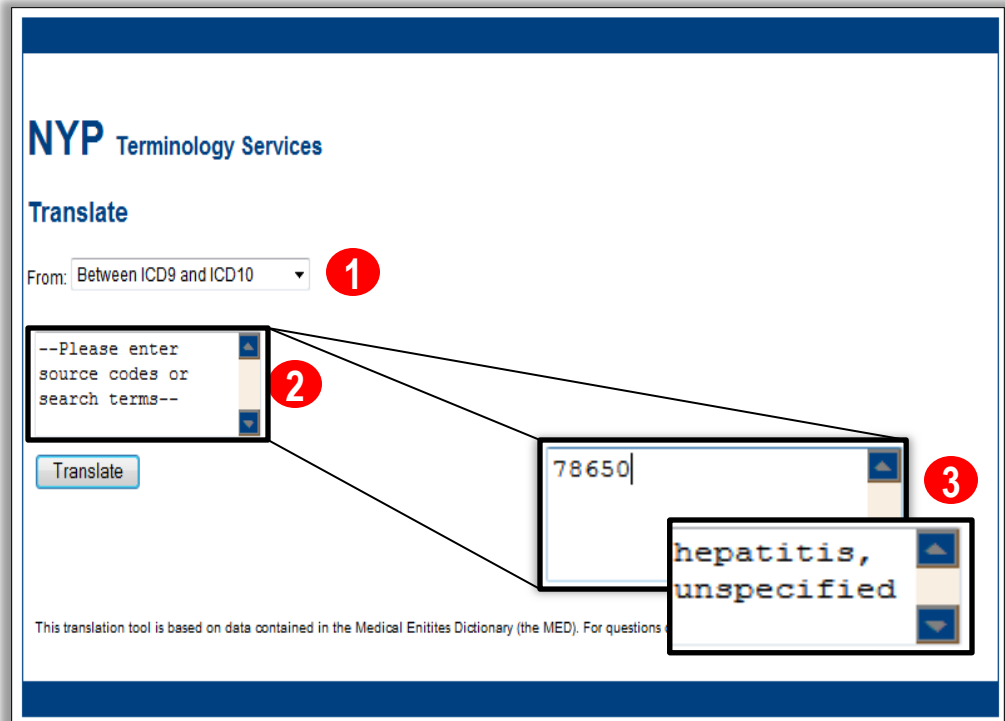
Click the icon below for the NYP Code Conversion tool.



Using NYP Code Converter to Convert Diagnosis Codes (cont.)



1. Set the translation to, "Between ICD9 and ICD10". This will be the default setting on launch.
2. Remove the text in the entry box by clicking and dragging over the selection with your mouse and pressing the DELETE key on your keyboard.
3. Type the ICD-9 diagnosis code or diagnosis description into the diagnosis entry box.
 - ICD-9 diagnosis codes may be entered with or without the decimal point.
 - Diagnosis descriptions are ideally entered with as much specificity as known to minimize the number of results. Using body parts, terms such as 'unspecified', and appropriate placement of punctuation will increase the likelihood of useable and valid results.



NYP Terminology Services

Translate

From: Between ICD9 and ICD10

--Please enter source codes or search terms--

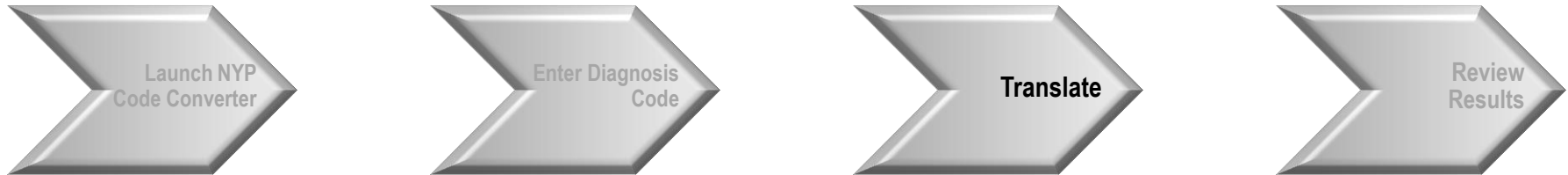
Translate

78650

hepatitis, unspecified

This translation tool is based on data contained in the Medical Entities Dictionary (the MED). For questions

Using NYP Code Converter to Convert Diagnosis Codes (cont.)



1. Execute the translation by clicking on the **“Translate”** button with your mouse.
2. Depending on the ICD-9 code entered, the converter will generate one or more ICD-10 code options for review.
 - Diagnosis code entry will only return results for the specific ICD-9 diagnosis code entered.
 - Diagnosis descriptions may potentially return multiple ICD-9 diagnosis codes and associated ICD-10 diagnosis codes

NYP Terminology Services

Translate

From: Between ICD9 and ICD10

78650

Translate 1

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Chest pain, unspecified	78650	9<<->10	R079	Chest pain, unspecified

2

NYP Terminology Services

Translate

From: Between ICD9 and ICD10

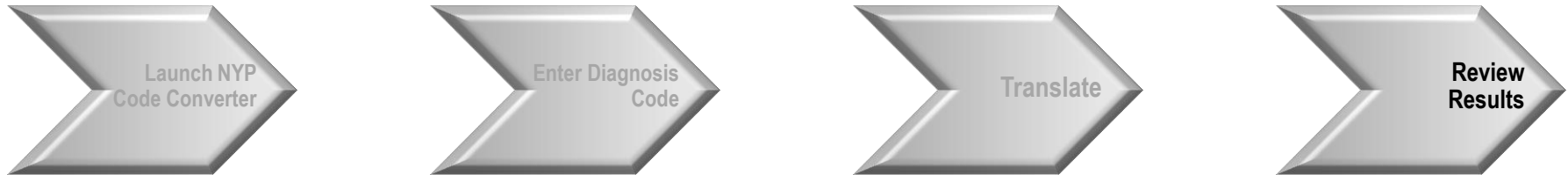
002.0

Translate

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Typhoid fever	0020	9<<->10	A0100	Typhoid fever, unspecified
Typhoid fever	0020	9<<->10	A0101	Typhoid meningitis
Typhoid fever	0020	9<<->10	A0102	Typhoid fever with heart involvement
Typhoid fever	0020	9<<->10	A0103	Typhoid pneumonia
Typhoid fever	0020	9<<->10	A0104	Typhoid arthritis
Typhoid fever	0020	9<<->10	A0105	Typhoid osteomyelitis
Typhoid fever	0020	9<<->10	A0109	Typhoid fever with other complications

2

Using NYP Code Converter to Convert Diagnosis Codes (cont.)



1. ICD9 MED Name – The description associated with the ICD-9 diagnosis code entered in the diagnosis entry box. Review this description to ensure it aligns with the diagnosis that has been identified with the patient. Should it not, the ICD-9 code entered may be incorrect.
2. ICD9 – The ICD-9 diagnosis code entered in the diagnosis entry box.
3. Match Direction – The arrow icons explain the specific relationship between the ICD-9 code and the resulting ICD-10 code options.
 - 9<<->>10: Indicates that the ICD-9 code translates to the identified ICD-10 code and the ICD-10 code translates back to the ICD-9 code (i.e. – 1:1 match)
 - 9<<- - - -10: Indicates that the ICD-10 codes generated as a result of the translation are more specific options to the ICD-9 diagnosis code (i.e. – 1:many match)
 - 9- - - ->>10: Indicates that all ICD-10 diagnosis codes are required to translate to the ICD-9 diagnosis code (i.e. Many:1 match).
4. ICD10 – The ICD-10 diagnosis codes generated as a result of the translation
5. ICD10 MED Name – The description associated with the ICD-10 diagnosis code(s) generated as a result of the translation. Review this description to ensure it aligns with the diagnosis that has been identified with the patient before assigning it to any element of the patient’s encounter.

NYP Terminology Services

Translate

From: Between ICD9 and ICD10

78650

Translate

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Chest pain, unspecified	78650	9<<->>10	R079	Chest pain, unspecified

NYP Terminology Services

Translate

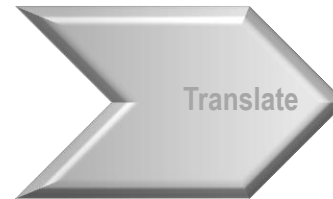
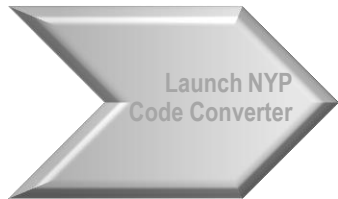
From: Between ICD9 and ICD10

002.0

Translate

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Typhoid fever	0020	9<<->>10	A0100	Typhoid fever, unspecified
Typhoid fever	0020	9<<- - - -10	A0101	Typhoid meningitis
Typhoid fever	0020	9<<- - - -10	A0102	Typhoid fever with heart involvement
Typhoid fever	0020	9<<- - - -10	A0103	Typhoid pneumonia
Typhoid fever	0020	9<<- - - -10	A0104	Typhoid arthritis
Typhoid fever	0020	9<<- - - -10	A0105	Typhoid osteomyelitis
Typhoid fever	0020	9<<- - - -10	A0109	Typhoid fever with other complications

Using NYP Code Converter to Convert Text



Translations generated as a result of diagnosis description entry may produce multiple ICD-9 codes and associated ICD-10 code options. Generally speaking, the safest way to ensure correct code conversion and subsequent code assignment is to review these options with a clinical professional and/or certified coding professional prior to assigning a code to any aspect of the patient's encounter. The following general guidelines may be applied when attempting to convert a diagnosis description to the appropriate ICD-10 code.

1. Apply as much specificity to the description entry as is known based on documentation supplied by the referring and/or treating provider
2. Contingent on the specific purpose of the code conversion activity, users may rely on matches in which the match direction field indicates a bi-directional match (9<<- ->>10) to limit the available options.
3. Contingent on the specific purpose of the code conversion activity, users may be able to use a match option in which the ICD10 MED Name description indicates, "unspecified"

NYP Terminology Services

Translate

From: Between ICD9 and ICD10

pain **1**

2

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Psychogenic pain, site unspecified	30780	9<<->>10	F4541	Pain disorder exclusively related to psychological factors
Other pain disorders related to psychological factors	30789	9<<->>10	F4542	Pain disorder with related psychological factors
Reflex sympathetic dystrophy, unspecified	33720	9<<->>10	G9050	Complex regional pain syndrome I, unspecified
Reflex sympathetic dystrophy, unspecified	33720	9<<->>10	G9059	Complex regional pain syndrome I of other specified site
Reflex sympathetic dystrophy of the upper limb	33721	9<<->>10	G90511	Complex regional pain syndrome I of right upper limb
Reflex sympathetic dystrophy of the upper limb	33721	9<<->>10	G90512	Complex regional pain syndrome I of left upper limb
Reflex sympathetic dystrophy of the upper limb	33721	9<<->>10	G90513	Complex regional pain syndrome I of upper limb, bilateral
Reflex sympathetic dystrophy of the upper limb	33721	9<<->>10	G90519	Complex regional pain syndrome I of unspecified upper limb

NYP Terminology Services

Translate

From: Between ICD9 and ICD10

chest pain **1**

3

ICD9 MED Name	ICD9	Match Direction	ICD10	ICD10 MED Name
Other chest pain	78659	9<<->>10	R0782	Intercostal pain
Other chest pain	78659	9<<->>10	R0789	Other chest pain
Chest pain, unspecified	78650	9<<->>10	R079	Chest pain, unspecified
Painful respiration	78652	9<<->>10	R071	Chest pain on breathing

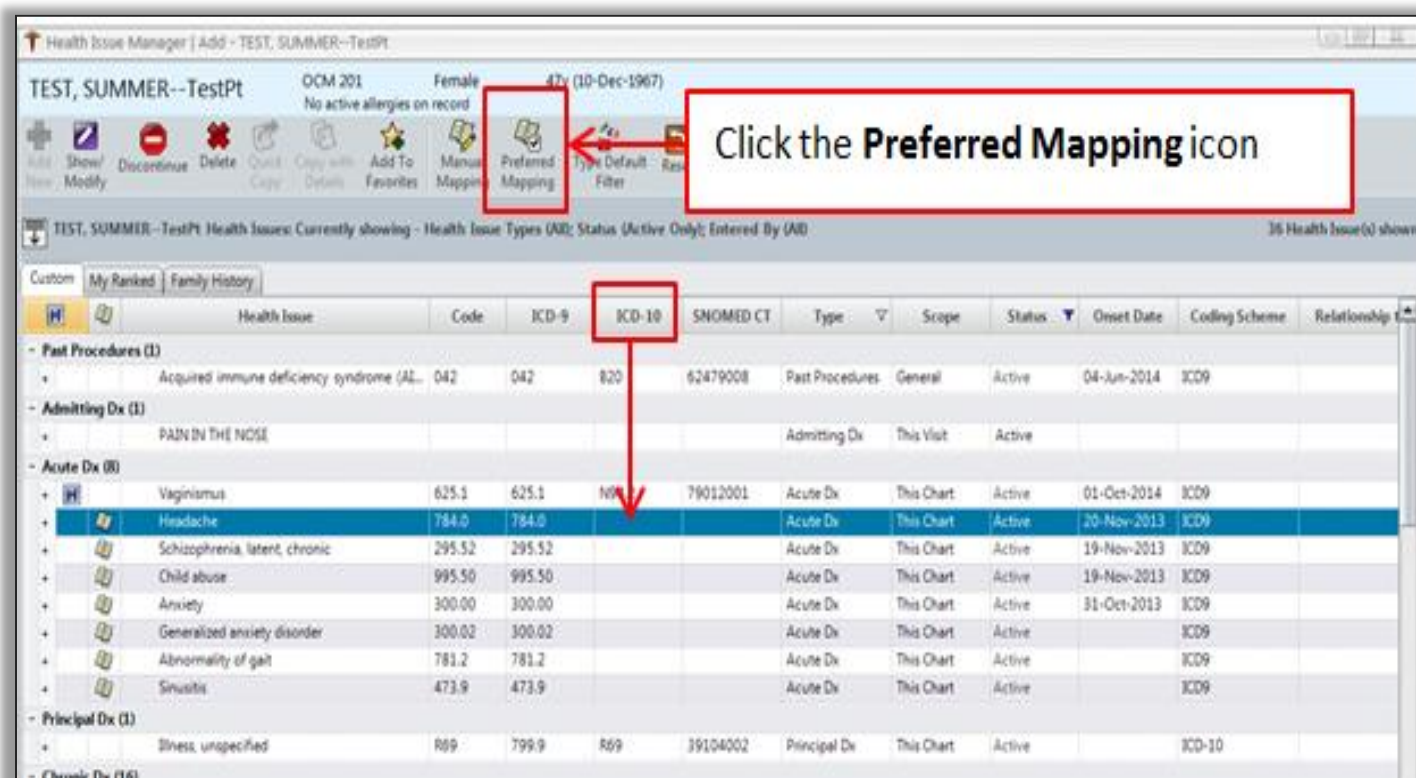
How to Use Preferred Mapping Options in Allscripts Superbill to Link Existing Health Issues

October 30, 2015

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

In order to map ICD-10 to an existing health issue custom list, select the description to be mapped 'Headache' note that the ICD-10 column is blank indicating that the ICD-9 code has not been mapped to ICD-10.

Next Click the **Preferred Mapping** icon from the banner.



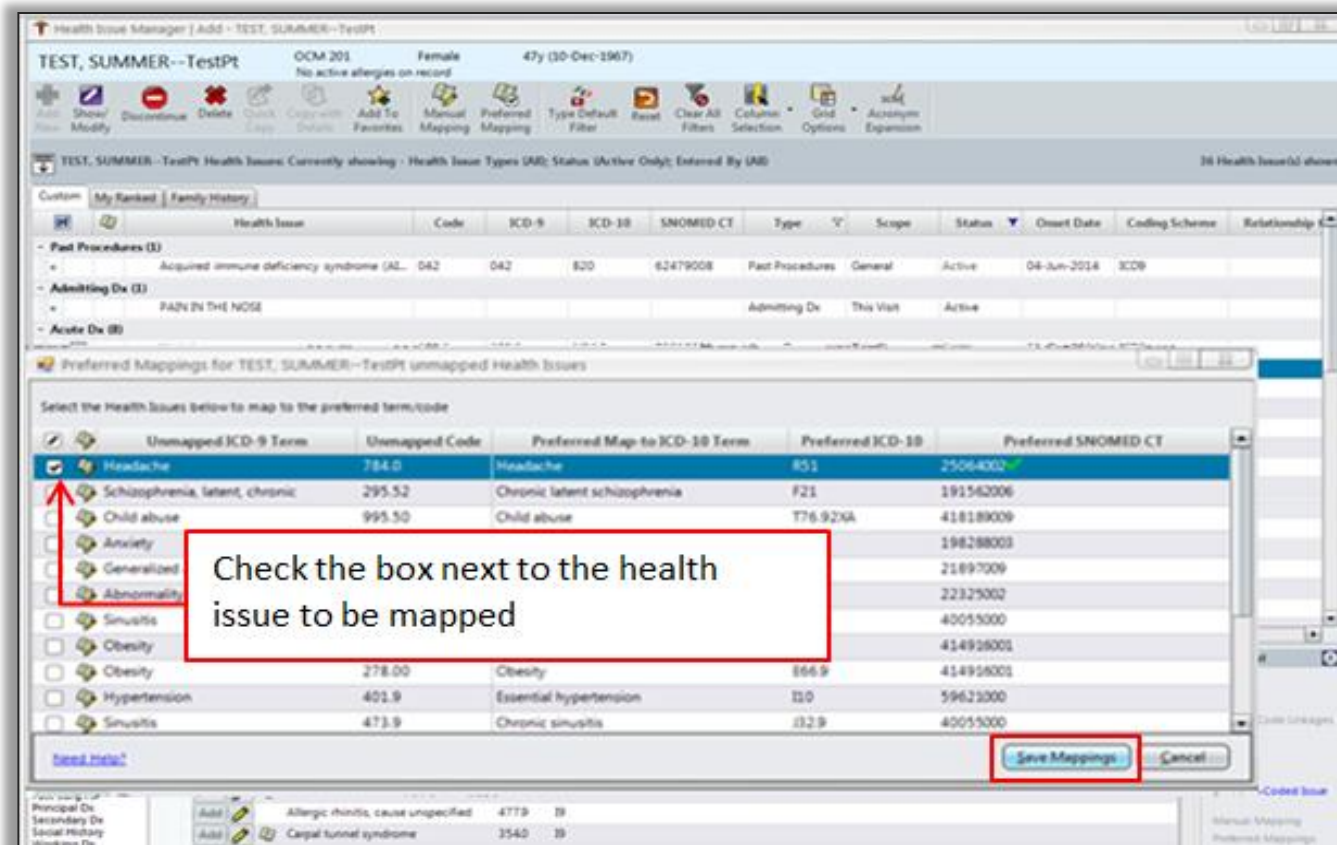
The screenshot shows the Health Issue Manager interface for patient TEST, SUMMER--TestPt. A toolbar at the top contains icons for 'Preferred Mapping' and 'Type Default Filter'. A red box highlights the 'Preferred Mapping' icon, with a callout box containing the text 'Click the Preferred Mapping icon'. Below the toolbar is a table of health issues. The table has columns for Health Issue, Code, ICD-9, ICD-10, SNOMED CT, Type, Scope, Status, Onset Date, Coding Scheme, and Relationship. The 'Headache' row is highlighted in blue, and its ICD-10 column is empty. A red arrow points from the 'Preferred Mapping' icon to the 'Headache' row.

Health Issue	Code	ICD-9	ICD-10	SNOMED CT	Type	Scope	Status	Onset Date	Coding Scheme	Relationship
- Past Procedures (1)										
Acquired immune deficiency syndrome (AIDS)	042	042	820	62479008	Past Procedures	General	Active	04-Jun-2014	ICD9	
- Admitting Dx (1)										
PAIN IN THE NOSE					Admitting Dx	This Visit	Active			
- Acute Dx (8)										
Vaginismus	625.1	625.1	N/A	79012001	Acute Dx	This Chart	Active	01-Oct-2014	ICD9	
Headache	784.0	784.0			Acute Dx	This Chart	Active	20-Nov-2013	ICD9	
Schizophrenia, latent, chronic	295.52	295.52			Acute Dx	This Chart	Active	19-Nov-2013	ICD9	
Child abuse	995.50	995.50			Acute Dx	This Chart	Active	19-Nov-2013	ICD9	
Anxiety	300.00	300.00			Acute Dx	This Chart	Active	31-Oct-2013	ICD9	
Generalized anxiety disorder	300.02	300.02			Acute Dx	This Chart	Active		ICD9	
Abnormality of gait	781.2	781.2			Acute Dx	This Chart	Active		ICD9	
Sinusitis	473.9	473.9			Acute Dx	This Chart	Active		ICD9	
- Principal Dx (1)										
Illness, unspecified	869	799.9	869	39104002	Principal Dx	This Chart	Active		ICD-10	
- Chronic Dx (16)										

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

From the **Preferred Mapping** window select the box next to 'Headache' which is the description identified for mapping, multiple boxes can be selected at the same time.

Click the **Save Mapping** tab on the lower left corner In order to map ICD-10 to the selected description



Health Issue Manager | Add - TEST, SUMMER--TestPt

TEST, SUMMER--TestPt OCM 201 Female 47y (30-Dec-1967)
No active allergies on record

TEST, SUMMER--TestPt Health Issues Currently showing: Health Issue Types (AR); Status (Active Only); Entered By (AR) 38 Health Issue(s) shown

Health Issue	Code	ICD-9	ICD-10	SNOMED CT	Type	Scope	Status	Onset Date	Coding Scheme	Relationship
Acquired immune deficiency syndrome (AIDS)	042	042	820	62419008	Past Procedures	General	Active	04-Jun-2014	ICD9	
FAZIN IN THE NOSE					Admitting Dx	This Visit	Active			

Preferred Mappings for TEST, SUMMER--TestPt unmapped Health Issues

Select the Health Issues below to map to the preferred term/code

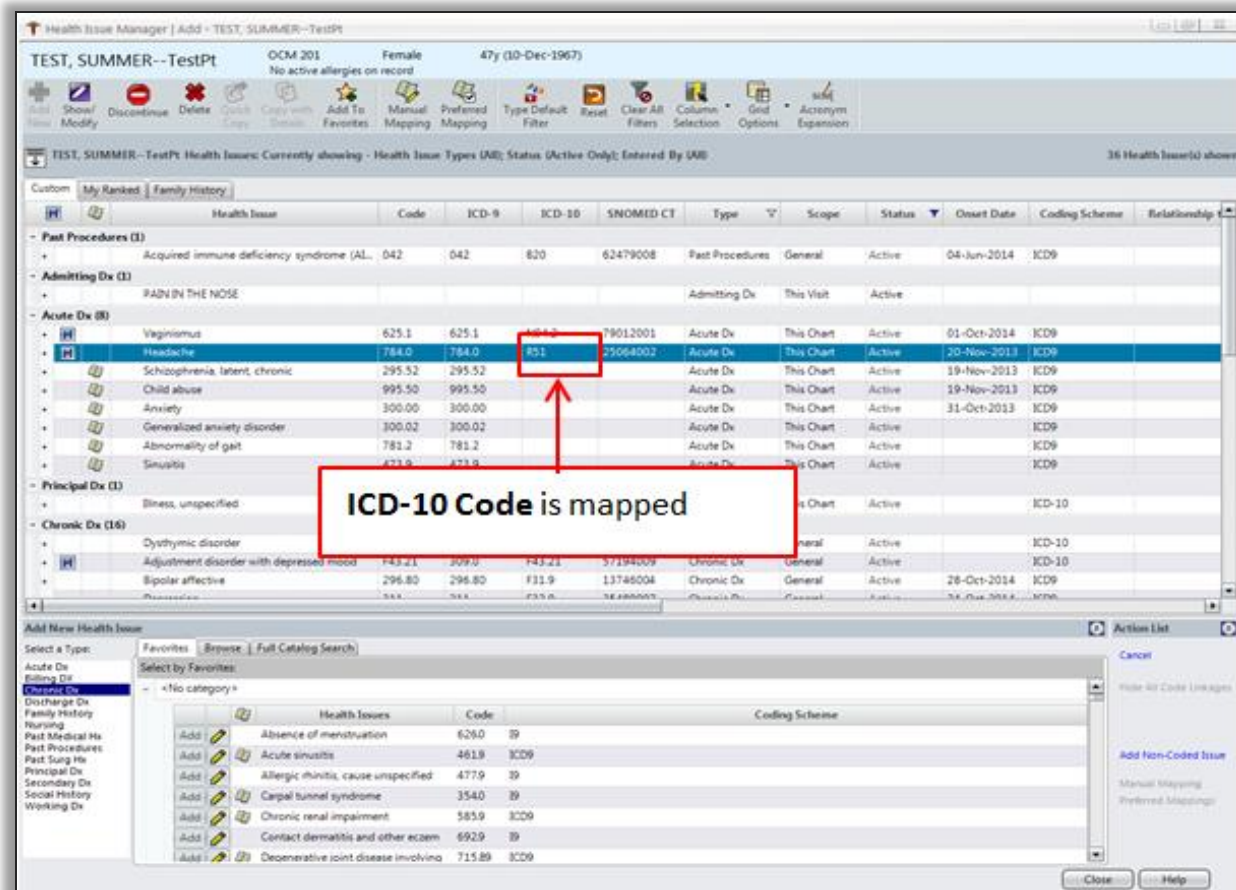
Unmapped ICD-9 Terms	Unmapped Code	Preferred Map to ICD-10 Terms	Preferred ICD-10	Preferred SNOMED CT
<input checked="" type="checkbox"/> Headache	784.0	Headache	R51	25064002
<input type="checkbox"/> Schizophrenia, latent, chronic	295.52	Chronic latent schizophrenia	F21	191562006
<input type="checkbox"/> Child abuse	995.50	Child abuse	T76.92XA	418189009
<input type="checkbox"/> Anxiety				198288003
<input type="checkbox"/> Generalized				21897009
<input type="checkbox"/> Abnormality				22325002
<input type="checkbox"/> Sinusitis				40055000
<input type="checkbox"/> Obesity				414918001
<input type="checkbox"/> Obesity	278.00	Obesity	E66.9	414918001
<input type="checkbox"/> Hypertension	401.9	Essential hypertension	I10	59623000
<input type="checkbox"/> Sinusitis	473.9	Chronic sinusitis	J32.9	40055000

Check the box next to the health issue to be mapped

Save Mappings Cancel

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

The ICD-10 description for 'Headache' has now been mapped and added to the custom list.



Health Issue Manager | Add - TEST, SUMMER--TestPt

TEST, SUMMER--TestPt OCM 201 Female 47y (10-Dec-1967)
No active allergies on record

TEST, SUMMER--TestPt Health Issues: Currently showing - Health Issue Types (All); Status (Active Only); Entered By (All) 36 Health Issue(s) shown

Health Issue	Code	ICD-9	ICD-10	SNOMED CT	Type	Scope	Status	Onset Date	Coding Scheme	Relationship
- Past Procedures (3)										
Acquired immune deficiency syndrome (AIDS)	042	042	820	62479008	Past Procedures	General	Active	04-Jun-2014	ICD9	
- Admitting Dx (1)										
PAIN IN THE NOSE					Admitting Dx	This Visit	Active			
- Acute Dx (8)										
Vaginismus	625.1	625.1		79012001	Acute Dx	This Chart	Active	01-Oct-2014	ICD9	
Headache	784.0	784.0	G43.901	25064002	Acute Dx	This Chart	Active	20-Nov-2013	ICD9	
Schizophrenia, latent, chronic	295.52	295.52			Acute Dx	This Chart	Active	19-Nov-2013	ICD9	
Child abuse	995.50	995.50			Acute Dx	This Chart	Active	19-Nov-2013	ICD9	
Anxiety	300.00	300.00			Acute Dx	This Chart	Active	31-Oct-2013	ICD9	
Generalized anxiety disorder	300.02	300.02			Acute Dx	This Chart	Active		ICD9	
Abnormality of gait	781.2	781.2			Acute Dx	This Chart	Active		ICD9	
Sinusitis	473.9	473.9			Acute Dx	This Chart	Active		ICD9	
- Principal Dx (1)										
Bliness, unspecified							Active		ICD-10	
- Chronic Dx (16)										
Dysthymic disorder						General	Active		ICD-10	
Adjustment disorder with depressed mood	296.21	296.21	F43.21	57194009	Chronic Dx	General	Active		ICD-10	
Bipolar affective	296.80	296.80	F31.9	13746004	Chronic Dx	General	Active	28-Oct-2014	ICD9	

ICD-10 Code is mapped

Add New Health Issue

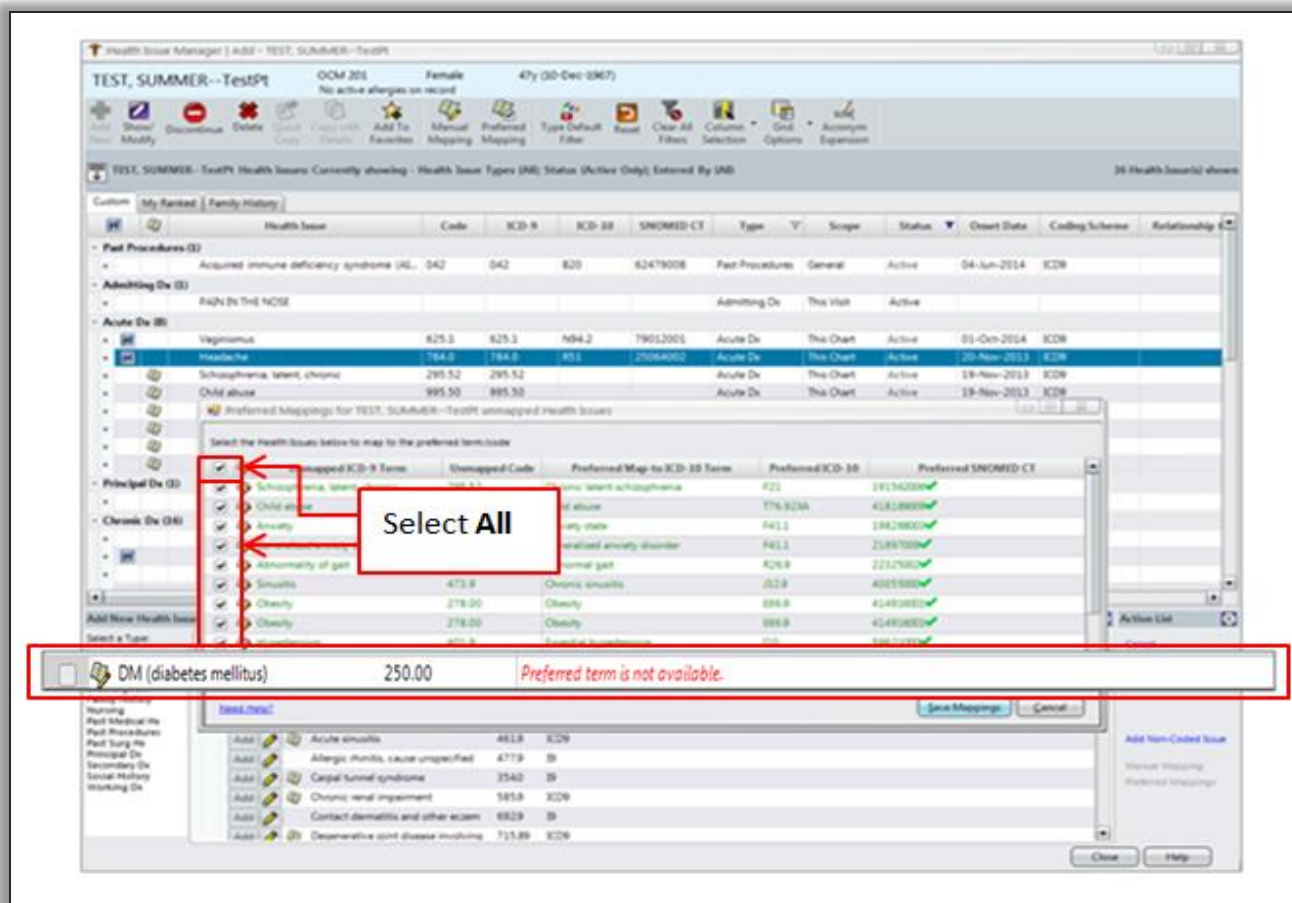
Select a Type: Acute Dx, Admitting Dx, Chronic Dx, Discharge Dx, Family History, Nursing, Past Medical Hx, Past Procedures, Past Surg Hx, Principal Dx, Secondary Dx, Social History, Working Dx

Select by Favorites: No category

Health Issues	Code	Coding Scheme
Absence of menstruation	626.0	IC9
Acute sinusitis	461.9	ICD9
Allergic rhinitis, cause unspecified	477.9	IC9
Carpal tunnel syndrome	354.0	IC9
Chronic renal impairment	585.9	ICD9
Contact dermatitis and other eczem	692.9	IC9
Degenerative joint disease involving	715.89	ICD9

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

By checking off the upper box all health issues will be selected for mapping. Although all health issues have been selected, the description DM (diabetes mellitus) has an error message of 'Preferred term is not available' meaning there are multiple code descriptions associated to diabetes.



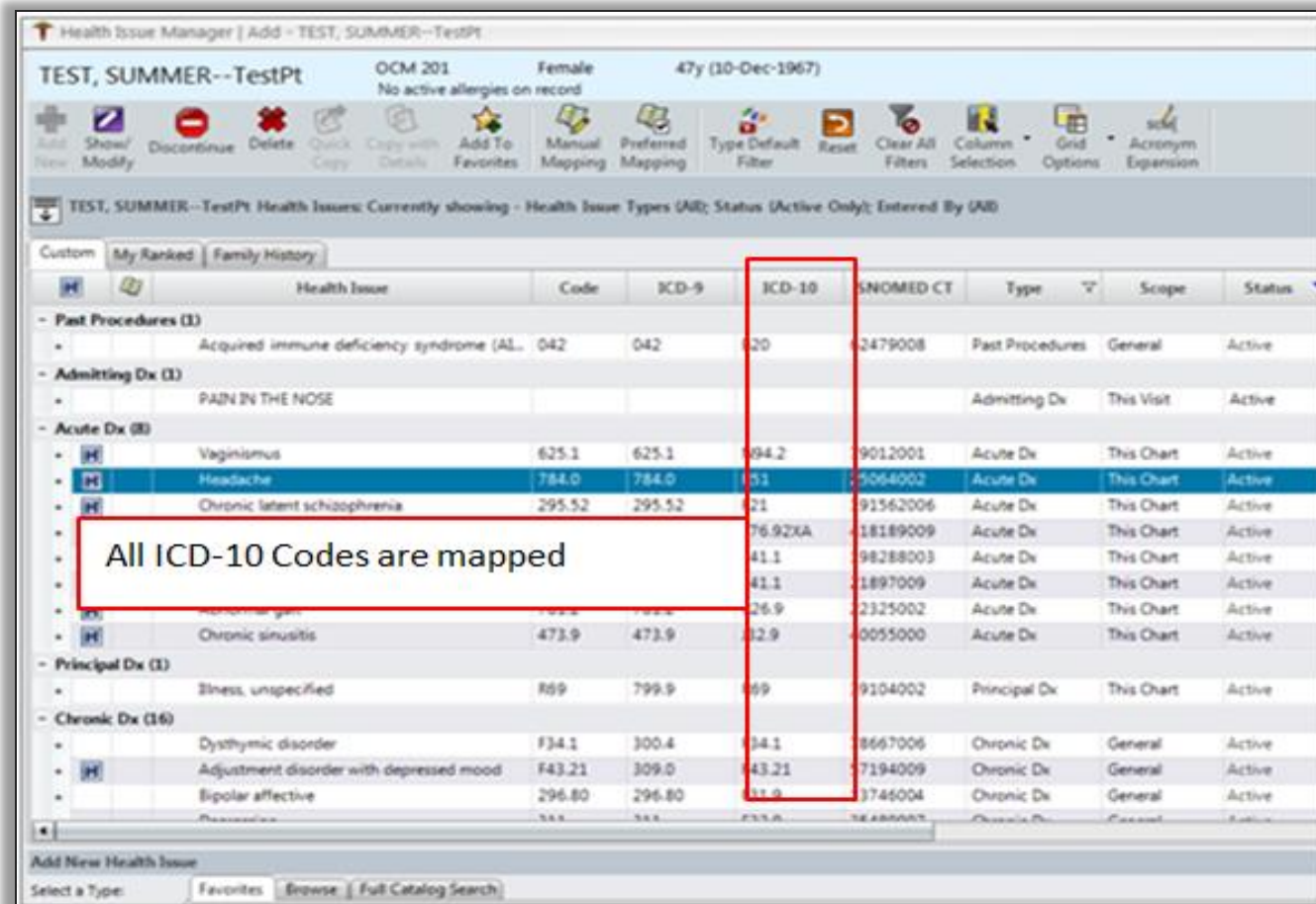
The screenshot displays the Health Issue Manager interface for patient TEST, SUMMER--TestPt. The main window shows a list of health issues with columns for Code, ICD-9, ICD-10, SNOMED-CT, Type, Scope, Status, Onset Date, and Coding Scheme. A dialog box titled 'Preferred Mappings for TEST, SUMMER--TestPt unmapped Health Issues' is open, showing a table with columns: Unmapped ICD-9 Terms, Unmapped Code, Preferred Map to ICD-10 Term, Preferred ICD-10, and Preferred SNOMED-CT. A red box labeled 'Select All' points to the checked checkboxes in the 'Unmapped ICD-9 Terms' column. Below the dialog, a red box highlights the entry for 'DM (diabetes mellitus)' with code 250.00 and the error message 'Preferred term is not available.'

Unmapped ICD-9 Terms	Unmapped Code	Preferred Map to ICD-10 Term	Preferred ICD-10	Preferred SNOMED-CT
Schizophrenia, latent	295.52	schizophrenia	F21	191342004
Child abuse	942.0	abuse	T76.S23A	414189009
Anxiety	942.0	anxiety state	F41.1	194298004
Unspecified anxiety disorder	942.0	unspecified anxiety disorder	F41.1	21897009
Normal gait	942.0	normal gait	R26.9	22427004
Smoker	473.9	Chronic smoker	Z87.9	400515000
Obesity	278.00	Obesity	E66.9	424928002
Obesity	278.00	Obesity	E66.9	424928002

Code	ICD-9	ICD-10	SNOMED-CT	Type	Scope	Status	Onset Date	Coding Scheme	Relationship
342	342	E02	62479006	Past Procedures	General	Active	04-Jun-2014	ICD9	
842	842	E02	62479006	Past Procedures	General	Active	04-Jun-2014	ICD9	
625.2	625.2	N94.2	79022000	Acute Dc	This Chart	Active	01-Oct-2014	ICD9	
764.0	764.0	R51	27064000	Acute Dc	This Chart	Active	20-Nov-2013	ICD9	
295.52	295.52			Acute Dc	This Chart	Active	19-Nov-2013	ICD9	
942.0	942.0			Acute Dc	This Chart	Active	19-Nov-2013	ICD9	
250.00	250.00								

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

All identified health issue descriptions have been updated with ICD-10 and now appears on the Custom list with the exception of Diabetes



Health Issue Manager | Add - TEST, SUMMER--TestPt

TEST, SUMMER--TestPt OCM 201 Female 47y (10-Dec-1967)
No active allergies on record

Health Issues: Currently showing - Health Issue Types (All); Status (Active Only); Entered By (All)

Health Issue	Code	ICD-9	ICD-10	SNOMED CT	Type	Scope	Status
- Past Procedures (1)							
Acquired immune deficiency syndrome (AL...	042	042	020	2479008	Past Procedures	General	Active
- Admitting Dx (1)							
PAIN IN THE NOSE					Admitting Dx	This Visit	Active
- Acute Dx (8)							
Vaginismus	625.1	625.1	894.2	9012001	Acute Dx	This Chart	Active
Headache	784.0	784.0	531	5064002	Acute Dx	This Chart	Active
Chronic latent schizophrenia	295.52	295.52	621	91562006	Acute Dx	This Chart	Active
			76.92XA	18189009	Acute Dx	This Chart	Active
			41.1	98288003	Acute Dx	This Chart	Active
			41.1	1897009	Acute Dx	This Chart	Active
			26.9	2325002	Acute Dx	This Chart	Active
Chronic sinusitis	473.9	473.9	32.9	0055000	Acute Dx	This Chart	Active
- Principal Dx (1)							
Sickness, unspecified	R09	799.9	669	9104002	Principal Dx	This Chart	Active
- Chronic Dx (16)							
Dysthymic disorder	F34.1	300.4	34.1	8667006	Chronic Dx	General	Active
Adjustment disorder with depressed mood	F43.21	309.0	43.21	7194009	Chronic Dx	General	Active
Bipolar affective	296.80	296.80	31.0	3746004	Chronic Dx	General	Active
Depression	244.0	244.0	244.0	76480007	Chronic Dx	General	Active

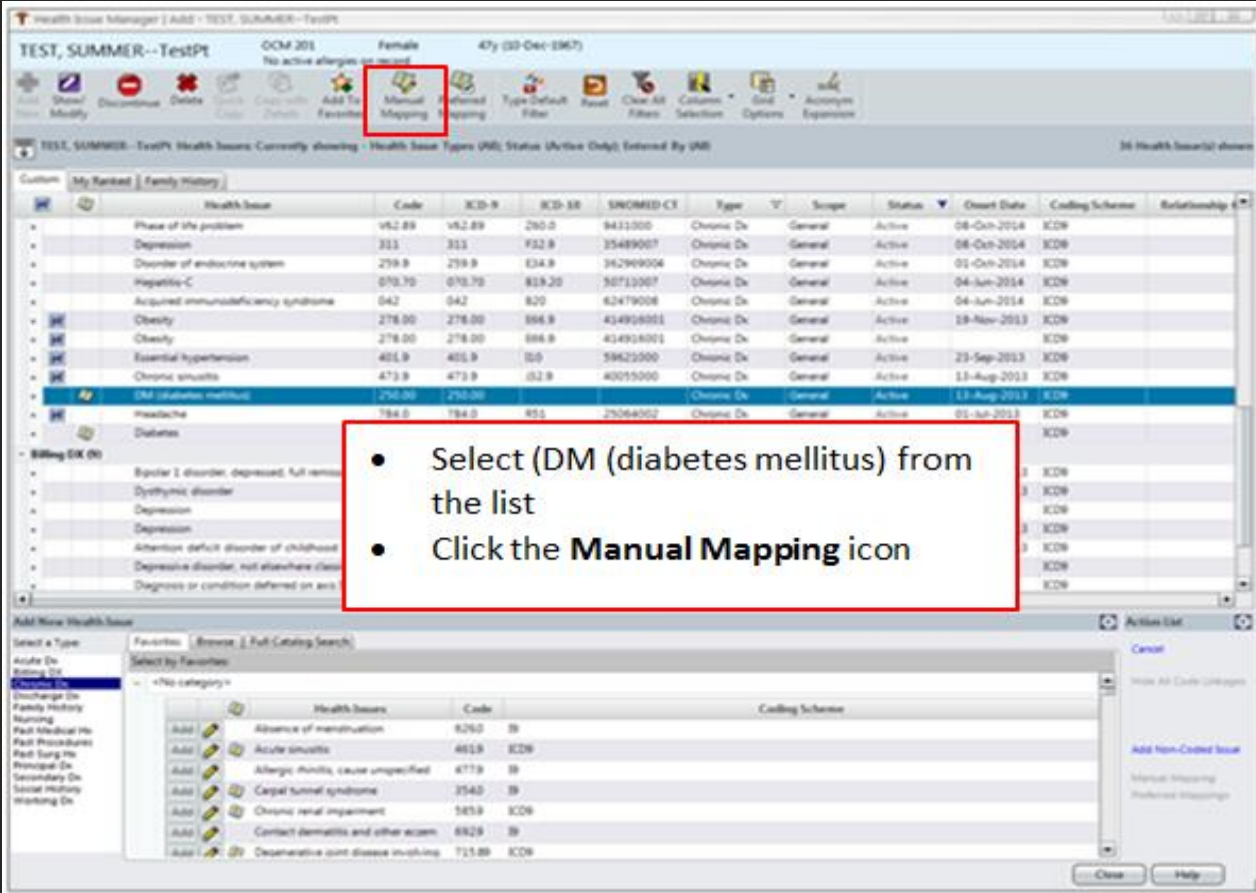
All ICD-10 Codes are mapped

Add New Health Issue
Select a Type: Favorites Browse Full Catalog Search

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

From the Health Issue Manager window select (DM (diabetes mellitus)).

Click the **Manual Mapping** icon in the banner which takes you to the Manual Mapping window



Health Issue Manager | Add - TEST, SUMMER--TestPt

TEST, SUMMER--TestPt OCM 201 Female 47y (30-Dec-1967)

Health Issue Manager: Currently showing - Health Issue Types (46), Status (Active Only), Entered By (M)

Health Issue	Code	ICD-9	ICD-10	SNOMED CT	Type	Scope	Status	Onset Date	Coding Scheme	Relationship (M)
Phase of life problem	162.89	162.89	260.0	9411000	Chronic Ds	General	Active	08-Oct-2014	ICD9	
Depression	311	311	F32.9	35489007	Chronic Ds	General	Active	08-Oct-2014	ICD9	
Disorder of endocrine system	259.9	259.9	E34.9	36290004	Chronic Ds	General	Active	01-Oct-2014	ICD9	
Hepatitis-C	070.70	070.70	K83.20	50710007	Chronic Ds	General	Active	04-Jun-2014	ICD9	
Acquired immunodeficiency syndrome	042	042	820	62479008	Chronic Ds	General	Active	04-Jun-2014	ICD9	
Obesity	278.00	278.00	864.9	434918001	Chronic Ds	General	Active	19-Nov-2013	ICD9	
Obesity	278.00	278.00	864.9	434918001	Chronic Ds	General	Active		ICD9	
Essential hypertension	401.9	401.9	I05	59820000	Chronic Ds	General	Active	23-Sep-2013	ICD9	
Chronic sinusitis	473.9	473.9	J32.9	40015000	Chronic Ds	General	Active	13-Aug-2013	ICD9	
DM (diabetes mellitus)	250.00	250.00			Chronic Ds	General	Active	13-Aug-2013	ICD9	
Headache	784.0	784.0	R51	25064002	Chronic Ds	General	Active	01-Jul-2013	ICD9	
Diabetes									ICD9	

- Select (DM (diabetes mellitus)) from the list
- Click the **Manual Mapping** icon

Add New Health Issue

Select a Type: Acute Ds, Billing Ds, Chronic Ds, Family History, Missing Ds, Procedure, Secondary Ds, Social History, Working Ds

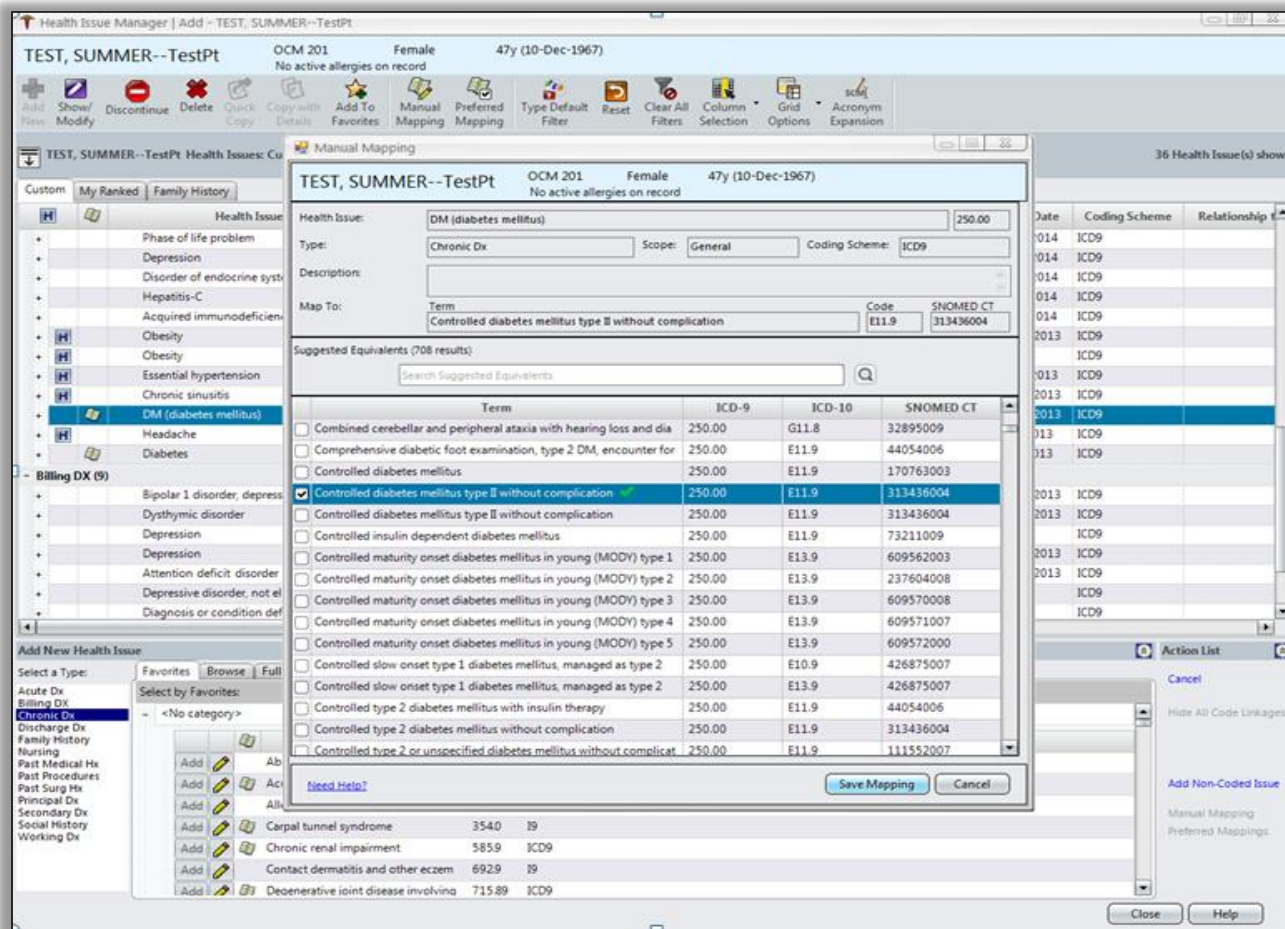
Select by Favorites: <No category>

Health Issues	Code	Coding Scheme
Add Absence of menstruation	626.0	ICD9
Add Acute sinusitis	461.9	ICD9
Add Allergic rhinitis, cause unspecified	477.9	ICD9
Add Carpal tunnel syndrome	354.0	ICD9
Add Chronic renal impairment	585.9	ICD9
Add Contact dermatitis and other eczema	682.9	ICD9
Add Degenerative joint disease involving	713.80	ICD9

Close Help

Mapping Existing ICD-9 Health Issues to ICD-10 (cont.)

From the Manual Mapping window all terms associated with (DM (diabetes mellitus)) for ICD-10 will appear, at this point select the most specific description possible.



Term	ICD-9	ICD-10	SNOMED CT
<input type="checkbox"/> Combined cerebellar and peripheral ataxia with hearing loss and dia	250.00	G11.8	32895009
<input type="checkbox"/> Comprehensive diabetic foot examination, type 2 DM, encounter for	250.00	E11.9	44054006
<input type="checkbox"/> Controlled diabetes mellitus	250.00	E11.9	170763003
<input checked="" type="checkbox"/> Controlled diabetes mellitus type II without complication	250.00	E11.9	313436004
<input type="checkbox"/> Controlled diabetes mellitus type II without complication	250.00	E11.9	313436004
<input type="checkbox"/> Controlled insulin dependent diabetes mellitus	250.00	E11.9	73211009
<input type="checkbox"/> Controlled maturity onset diabetes mellitus in young (MODY) type 1	250.00	E13.9	609562003
<input type="checkbox"/> Controlled maturity onset diabetes mellitus in young (MODY) type 2	250.00	E13.9	237604008
<input type="checkbox"/> Controlled maturity onset diabetes mellitus in young (MODY) type 3	250.00	E13.9	609570008
<input type="checkbox"/> Controlled maturity onset diabetes mellitus in young (MODY) type 4	250.00	E13.9	609571007
<input type="checkbox"/> Controlled maturity onset diabetes mellitus in young (MODY) type 5	250.00	E13.9	609572000
<input type="checkbox"/> Controlled slow onset type 1 diabetes mellitus, managed as type 2	250.00	E10.9	426875007
<input type="checkbox"/> Controlled slow onset type 1 diabetes mellitus, managed as type 2	250.00	E13.9	426875007
<input type="checkbox"/> Controlled type 2 diabetes mellitus with insulin therapy	250.00	E11.9	44054006
<input type="checkbox"/> Controlled type 2 diabetes mellitus without complication	250.00	E11.9	313436004
<input type="checkbox"/> Controlled type 2 or unspecified diabetes mellitus without complicat	250.00	E11.9	111552007

Operational Reminder: How to Pull an Open Visit Report using EagleView

October 30, 2015

How to Pull an Open Visit Report using EagleView

Daily reconciliation and closing of all registered patient encounters are essential to ensure that services provided will be billed accurately. A closed encounter must include the name of the attending physician, visit type, discharge date, discharge disposition, discharge time, and diagnosis code(s). If any of these critical elements are missing, the claim cannot be processed. To ensure that all encounters for care are discharged in Eagle, use the EagleView Open Visit report. Accounts that appear on this report need immediate remediation

When running the Open Visits report, leave the Visit Date Range blank on the query screen so that all open visits will appear on the report.



How to Pull an Open Visit Report using EagleView (cont.)

The Open Visits Results screen will provide the count on the Open Visits.

The Open Visit Results Details section will list all accounts that are still open. For easy manipulation of the data, export to Excel and filter by visit date.



EAGLEVIEW
REPORTING EXTRACTING AND DATA MINING GROUP

PR Open Visits Results Trial Balance Open Visits Transactions Revenue and Usage

View Search Criteria

Edit This Search Start New Search Export to Excel

Count	Total Billed	Total Charged
1478	\$10,039.32	\$55,022.46

PR Open Visits Results Details (first 1478 Records)

PATIENT_NUMBER	REGISTRATION_CD	REGISTER_AREA	CLINIC_ID	VISIT_DATE	ATTND_PHYS
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Reminders

- ICD-10 is date of service/date of discharge sensitive.
- DO NOT enter decimal points when entering ICD-10 codes in Eagle
- ICD-10 diagnosis codes are 3 – 7 characters, alpha-numeric, and ALWAYS begin with a letter
- Remind providers to scroll to the right of their health issue to see ICD10 codes for SuperBill
- Code conversions with multiple options should use the choices with bidirectional arrows
- Remind providers of the documentation assistance tools available to them in SCM (ICDx), EPIC (Diagnosis Calculator), and Crown

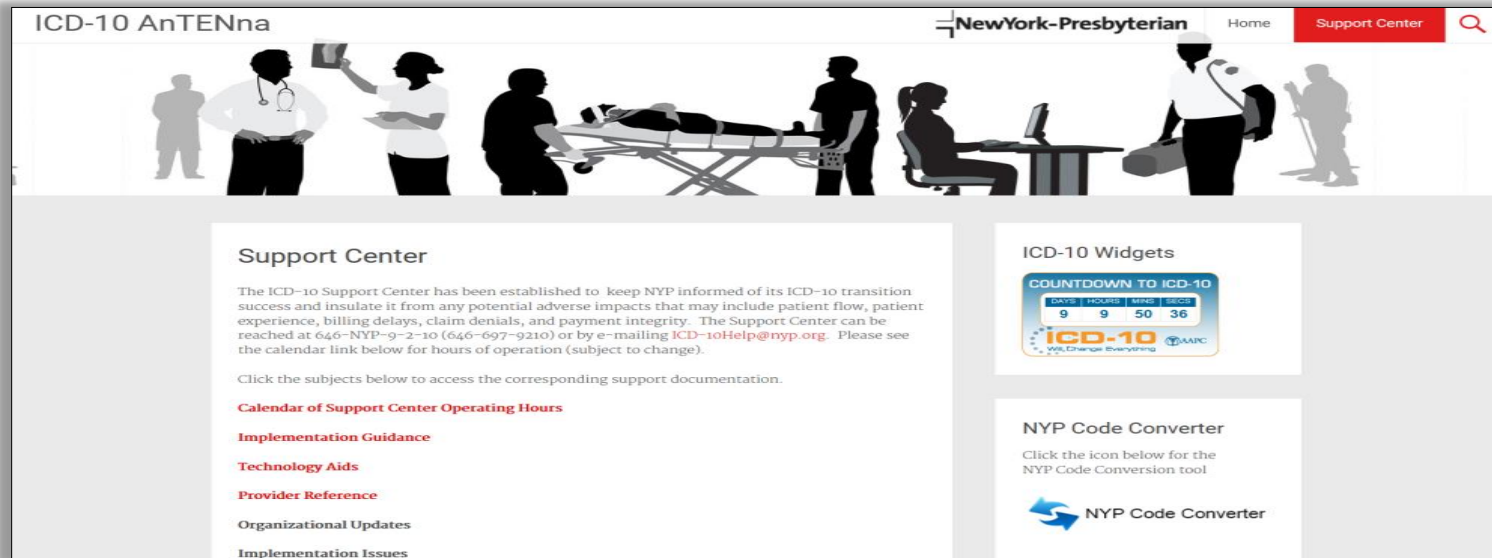
Ongoing Support: Code Conversion

- **Devices that are generally eligible for code conversion activities typically include:**
 - Reports
 - Data extracts
 - Clinical orders and plans of care
 - Referrals and appointments for clinical services
 - Technology application-specific tables, dictionaries, or functionality that is designed to represent or use a specific sub-set of the overall ICD-9 and ICD-10 code set.
 - Forms, documents, and other data capture vehicles that currently include ICD-9 diagnosis codes
- **Steps in the code conversion process**
 - Presentation of the device and diagnostic element(s) to be converted.
 - Diagnostic elements converted to ICD-10 equivalents.
 - Conversion presented to business/operational/clinical owner for review and approval.
 - Approved conversion presented to technical owner for update or replacement.
 - Device tested (as applicable) with new ICD-10 elements.
 - Device placed into production.
- **Caveats, exceptions, and assumptions**
 - Code criteria shall be presented in an acceptable format for conversion (e.g. – spreadsheet).
 - Business owner and/or ITS point of contact are responsible to validate the efficacy of the deliverable's content prior to submission. Invalid code criteria **shall not** be converted.
 - Code criteria defined by external agencies **shall not** be converted by PMO.
 - Device owner is responsible for approving the code conversion prior to re-programming.
 - It is at the IT point of contact's discretion as to how to best update converted devices.
 - Business owner is responsible for the redesign of forms, documents, and other "hard" data capture vehicles for which replacement ICD-10 codes have been provided.

Aids, Materials & References

Technology Aids	Provider Reference	Provider Reference (cont.)
<ul style="list-style-type: none"> • Eagle Gold – Admission Screen Search & Entry of ICD-10 Codes • Eagle Mainframe – Admission Screen Search & Entry of ICD-10 Codes • Eagle Mainframe – Outpatient Registration Screen Search & Entry of ICD-10 Codes • Crown – ICD-10 Code Selection (for Providers) • Using the NYP Code Converter to Translate ICD-9 Diagnoses • Using Sunrise Record Manager (SRM) Coding Stations • Using the EPIC Diagnosis calculator (Job Aid) • Using OR Manager to select ICD-10 Diagnosis Codes • Using the SCM ICDx Widget for Documentation Assistance • Mediquant FirstComply: ICD-10 Diagnosis Field Location • OR Manager ICD Code Update • Superbill Error Message Infographic • How to Identify Open Visits Using Eagle View 	<ul style="list-style-type: none"> • ICD-10 CMS Clinical Concept Guide – Cardiology • ICD-10 CMS Clinical Concept Guide – Family Practice • ICD-10 CMS Clinical Concept Guide – Internal Medicine • ICD-10 CMS Clinical Concept Guide – Orthopedics • ICD-10 CMS Clinical Concept Guide – Pediatrics • ICD-10 Transition Guide for DSM-V • DSM-V Coding Update • ColumbiaDoctors ICD-10 Command CenterReference Guide • ICDx Tool Demo – How to add Family History from Favorites • Using the SCM ICDx Widget for Documentation Assistance • Adding Health Issues in Allscripts • ICD10 Code Selection in Crown • Adding Diagnosis to Favorites in Health Issues within the SuperBill • Mapping ICD-10 Health Issues to ICD-9 	<ul style="list-style-type: none"> • Cornea ICD-10 Quick Reference Guide • Glaucoma ICD-10 Quick Reference Guide • Neuro-Ophthalmology ICD-10 Quick Reference Guide • Oculofacial ICD-10 Quick Reference Guide • Pediatric Strabismus ICD-10 Quick Reference Guide • Retina ICD-10 Quick Reference Guide <div data-bbox="1250 761 1814 811" style="background-color: #cccccc; text-align: center; padding: 2px;">Other Resources & Materials</div> <ul style="list-style-type: none"> • Medicare Local Coverage Determination (LCD) – Zoledronic Acid • Medicare Local Coverage Determination (LCD) – Rituximab • Medicare Local Coverage Determination (LCD) – Erythropoiesis Stimulating Agents (ESA) • ICD9 and ICD10 code lookup tool for East Campus • ICD9 and ICD10 code lookup tool for West Campus

Ongoing ICD-10 Support



The screenshot shows the ICD-10 AnTENna website interface. At the top, there is a navigation bar with the NewYork-Presbyterian logo, a 'Home' link, and a 'Support Center' link. Below the navigation bar is a banner image showing silhouettes of healthcare professionals. The main content area is divided into two columns. The left column is titled 'Support Center' and contains a paragraph of text explaining the center's purpose, followed by a list of links: 'Calendar of Support Center Operating Hours', 'Implementation Guidance', 'Technology Aids', 'Provider Reference', 'Organizational Updates', and 'Implementation Issues'. The right column is titled 'ICD-10 Widgets' and contains a 'COUNTDOWN TO ICD-10' widget showing 9 days, 9 hours, 50 minutes, and 36 seconds remaining, and an 'NYP Code Converter' widget with a blue arrow icon and the text 'Click the icon below for the NYP Code Conversion tool'.

Email

icd-10help@nyp.org

Website

[ICD-10 AnTENna](#)

IT Service Desk

212-746-4357 (4-HELP)

**** Please note: The ICD-10 help line will no longer be available after Oct. 30th . Please contact the service desk for any IT application related issues.***

In-Webinar Questions & Answers

Q: Where do we locate the NYP Code Converter?

A: Staff may access the NYP Code Converter through the ICD-10 AnTENna website (<http://nyplearningcenter.org/apps/eLearning/cms/icd10/>) by clicking on the link in the box labeled “Code Converter,” on the homepage.

Q: In Radiology, we are finding that requisitions generated from EPIC still contain both ICD-9 and ICD-10 codes. Should we be entering both in Eagle during our registration to remain compliant with documentation? If so, should the ICD-10 code always be primary?

A: It is okay for there to be dual coding in Eagle. The sequence of ICD-9 & ICD-10 codes does not affect the billing of a claim, as Eagle will only push ICD-10 codes out the door for services dated October 1st & onward.

Q: Are there specific SCM security rights controlling Preferred Mapping?

A: No. There should be an option to enable access to Preferred Mapping in SCM. If your Preferred Mapping icon appears to be disabled, contact the helpdesk (servicedesk@nyp.org) & provide them with a screenshot of your disabled icon.

Q: Are there any codes that are invalid primary diagnosis for Medicare claims?

A: Yes. There are many codes that are considered invalid as primary diagnosis for Medicare. You can use the MediQuant Medical Necessity Checker to verify which codes are valid/invalid to submit on a Medicare claim. This tool can be found on the Infonet, under “Clinical Resources”, or at <https://mediquantfirstcomply.com/firstcomply5/default.asp>. *Please note: You might need to request access to this tool.*

Q: In Radiology, we are receiving many walk-in Pediatric X-ray patients that have requisitions that contain ICD-10 “S” codes. We know that “S” codes require an accident link but not all parents are willing to provide the specifics of the accident. How important is the accuracy of the accident link?

A: Accuracy of the accident record link is preferred, however, if unable to obtain the accident information, use the date and time of the ED visit relating to the accident case.



On behalf of NYP & the ICD-10 Support Center Team, we would like to thank everyone who participated in this major organizational transition. Keep up the good work!

We Came, We Saw, We Conquered, I-10!